



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Month: November 2013
Effective: December 2013

SUMMARY

| GSA/Transfer | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|-----------------------------|-------------------|--------------------------------|---------------------------------------|--------------------------------------|------------------------------|----------------------------|
| GSA A | | | | | | |
| 90 Day Grace Period | 30 | 10 | 50 | 11 | 64 | 165 |
| Outside 90 Day Grace Period | 11 | 4 | 16 | 6 | 33 | 70 |
| GSA B | | | | | | |
| 90 Day Grace Period | 16 | 24 | 51 | 18 | 118 | 227 |
| Outside 90 Day Grace Period | 10 | 5 | 22 | 5 | 44 | 86 |
| GSA C | | | | | | |
| 90 Day Grace Period | 20 | 13 | 77 | 8 | 46 | 164 |
| Outside 90 Day Grace Period | 0 | 6 | 42 | 4 | 30 | 82 |
| Total Transfers | 87 | 62 | 258 | 52 | 335 | 794 |

| Transfer | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|-----------------------------|-------------------|--------------------------------|---------------------------------------|--------------------------------------|------------------------------|----------------------------|
| 90 Day Grace Period | 66 | 47 | 178 | 37 | 228 | 556 |
| Outside 90 Day Grace Period | 21 | 15 | 80 | 15 | 107 | 238 |
| Total Transfers | 87 | 62 | 258 | 52 | 335 | 794 |

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

SUMMARY

| Transfer Reason Description | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|--|------------|------------------------|----------------------------------|------------------------------|----------------------|--------------------|
| 1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD | | | | | | |
| 90 Day Enrollment Grace Period | 66 | 47 | 178 | 37 | 228 | 556 |
| 2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE | | | | | | |
| Member requests to be assigned to the same Plan as family members | 21 | 15 | 80 | 15 | 107 | 238 |
| The member needs related services to be performed at the same time | 0 | 0 | 0 | 0 | 0 | 0 |
| Poor quality of care | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to services covered under the contract | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to providers experienced in dealing with the member healthcare needs | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Transfer Reasons | 0 | 0 | 0 | 0 | 0 | 0 |
| Special Circumstances as approved by DHH | 0 | 0 | 0 | 0 | 0 | 0 |
| To implement the decision of a hearing officer | 0 | 0 | 0 | 0 | 0 | 0 |
| Total For Cause Transfers | 21 | 15 | 80 | 15 | 107 | 238 |

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

DETAILS

| Transfer Reason Description | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|---|------------|------------------------|----------------------------------|------------------------------|----------------------|--------------------|
| GSA A | | | | | | |
| 90 Day Enrollment Grace Period | 30 | 10 | 50 | 11 | 64 | 165 |
| Member requests to be assigned to the same Plan as family members | 11 | 4 | 16 | 6 | 33 | 70 |
| The member needs related services to be performed at the same time | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to services covered under the contract | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to providers experienced in dealing with the member healthcare needs | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Transfer Reasons | 0 | 0 | 0 | 0 | 0 | 0 |
| To implement the decision of a hearing officer | 0 | 0 | 0 | 0 | 0 | 0 |
| Special Circumstances as approved by DHH | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Transfers GSA A | 41 | 14 | 66 | 17 | 97 | 235 |

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

DETAILS

| Transfer Reason Description | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|---|------------|------------------------|----------------------------------|------------------------------|----------------------|--------------------|
| GSA B | | | | | | |
| 90 Day Enrollment Grace Period | 16 | 24 | 51 | 18 | 118 | 227 |
| Member requests to be assigned to the same Plan as family members | 10 | 5 | 22 | 5 | 44 | 86 |
| The member needs related services to be performed at the same time | 0 | 0 | 0 | 0 | 0 | 0 |
| Poor quality of care | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to services covered under the contract | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to providers experienced in dealing with the member healthcare needs | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Transfer Reasons | 0 | 0 | 0 | 0 | 0 | 0 |
| Termination of a future-dated linkage | 0 | 0 | 0 | 0 | 0 | 0 |
| To implement the decision of a hearing officer | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Transfers GSA B | 26 | 29 | 73 | 23 | 162 | 313 |

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

DETAILS

| Transfer Reason Description | Amerigroup | AmeriHealth Caritas | Community Health Solutions | LA Healthcare Connections | United Healthcare | Total Transfers |
|---|-------------------|--------------------------------|---|--------------------------------------|------------------------------|----------------------------|
| GSA C | | | | | | |
| 90 Day Enrollment Grace Period | 20 | 13 | 77 | 8 | 46 | 164 |
| Member requests to be assigned to the same Plan as family members | 0 | 6 | 42 | 4 | 30 | 82 |
| The member needs related services to be performed at the same time | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to services covered under the contract | 0 | 0 | 0 | 0 | 0 | 0 |
| Lack of access to providers experienced in dealing with the member healthcare needs | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Transfer Reasons | 0 | 0 | 0 | 0 | 0 | 0 |
| Termination of a future-dated linkage | 0 | 0 | 0 | 0 | 0 | 0 |
| To implement the decision of a hearing officer | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Transfers GSA C | 20 | 19 | 119 | 12 | 76 | 246 |

Description: This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.