



BAYOU HEALTH
Plan Change Request by Reason
Active Members
Reporting Period: April 01, 2013 to April 29, 2013
Effective Date: May 01, 2013

SUMMARY

GSA/Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	UnitedHealthcare	Total Transfers
GSA A						
90 Day Grace Period	51	97	30	33	154	365
Outside 90 Day Grace Period	8	31	7	9	37	92
GSA B						
90 Day Grace Period	24	118	70	38	344	594
Outside 90 Day Grace Period	7	41	15	6	125	194
GSA C						
90 Day Grace Period	38	173	75	42	238	566
Outside 90 Day Grace Period	1	7	1	0	10	19
Total Transfers	129	467	198	128	908	1,830

Transfer	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	UnitedHealthcare	Total Transfers
90 Day Grace Period	113	388	175	113	736	1,525
Outside 90 Day Grace Period	16	79	23	15	172	305
Total Transfers	129	467	198	128	908	1,830

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
1.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD						
90 Day Enrollment Grace Period	113	388	175	113	736	1,525
2.STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE						
Member requests to be assigned to the same Plan as family members	16	79	23	15	172	305
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total For Cause Transfers	16	79	23	15	172	305

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA A						
90 Day Enrollment Grace Period	51	97	30	33	154	365
Member requests to be assigned to the same Plan as family members	8	31	7	9	37	92
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA A	59	128	37	42	191	457

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA B						
90 Day Enrollment Grace Period	24	118	70	38	344	594
Member requests to be assigned to the same Plan as family members	7	41	15	6	125	194
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA B	31	159	85	44	469	788

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare	Total Transfers
GSA C						
90 Day Enrollment Grace Period	38	173	75	42	238	566
Member requests to be assigned to the same Plan as family members	1	7	1	0	10	19
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
Total Transfers GSA C	39	180	76	42	248	585

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

SPECIAL CIRCUMSTANCES

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	United Healthcare
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NO SPECIAL CIRCUMSTANCES TO REPORT

Description: This report shows a summary of plan changes requests by reason created during the reporting month.