



**BAYOU HEALTH**  
**Plan Change Request by Reason**  
**Active Members**  
**Reporting Period: November 2014**

**Effective: December 2014**

**SUMMARY**

<b>GSA/Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
<b>GSA A</b>						
90 Day Grace Period	32	20	28	34	63	177
Outside 90 Day Grace Period	0	2	0	1	10	13
<b>GSA B</b>						
90 Day Grace Period	19	15	21	14	125	194
Outside 90 Day Grace Period	3	4	6	6	11	30
<b>GSA C</b>						
90 Day Grace Period	26	23	37	41	60	187
Outside 90 Day Grace Period	1	2	3	0	12	18
<b>Total Transfers</b>	<b>81</b>	<b>66</b>	<b>95</b>	<b>96</b>	<b>281</b>	<b>619</b>

<b>Transfer</b>	<b>Amerigroup</b>	<b>AmeriHealth Caritas</b>	<b>Community Health Solutions</b>	<b>LA Healthcare Connections</b>	<b>United Healthcare</b>	<b>Total Transfers</b>
90 Day Grace Period	77	58	86	89	248	558
Outside 90 Day Grace Period	4	8	9	7	33	61
<b>Total Transfers</b>	<b>81</b>	<b>66</b>	<b>95</b>	<b>96</b>	<b>281</b>	<b>619</b>

**Description:** This report shows member transfers during the reporting month. Transfers outside of the 90 day grace period have been approved by the State. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who opt out of Bayou Health during the reporting month are not included.

## SUMMARY

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>1. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN DURING 90 DAY GRACE PERIOD</b>						
90 Day Enrollment Grace Period	77	58	86	89	248	<b>558</b>
<b>2. STAYED IN BAYOU HEALTH /TRANSFERRED HEALTH PLAN OUTSIDE 90 DAY GRACE PERIOD- FOR CAUSE</b>						
Member requests to be assigned to the same Plan as family members	4	8	9	7	33	61
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total For Cause Transfers</b>	<b>4</b>	<b>8</b>	<b>9</b>	<b>7</b>	<b>33</b>	<b>61</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA A</b>						
90 Day Enrollment Grace Period	32	20	28	34	63	177
Member requests to be assigned to the same Plan as family members	0	2	0	1	10	13
The member needs related services to be performed at the same time	0	0	0	0	0	0
Poor quality of care	0	0	0	0	0	0
Lack of access to services covered under the contract	0	0	0	0	0	0
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	0
Other Transfer Reasons	0	0	0	0	0	0
Special Circumstances as approved by DHH	0	0	0	0	0	0
To implement the decision of a hearing officer	0	0	0	0	0	0
<b>Total Transfers GSA A</b>	<b>32</b>	<b>22</b>	<b>28</b>	<b>35</b>	<b>73</b>	<b>190</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA B</b>						
90 Day Enrollment Grace Period	19	15	21	14	125	<b>194</b>
Member requests to be assigned to the same Plan as family members	3	4	6	6	11	<b>30</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA B</b>	<b>22</b>	<b>19</b>	<b>27</b>	<b>20</b>	<b>136</b>	<b>224</b>

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## DETAILS

Transfer Reason Description	Amerigroup	AmeriHealth Caritas	Community Health Solutions	LA Healthcare Connections	United Healthcare	Total Transfers
<b>GSA C</b>						
90 Day Enrollment Grace Period	26	23	37	41	60	<b>187</b>
Member requests to be assigned to the same Plan as family members	1	2	3	0	12	<b>18</b>
The member needs related services to be performed at the same time	0	0	0	0	0	<b>0</b>
Poor quality of care	0	0	0	0	0	<b>0</b>
Lack of access to services covered under the contract	0	0	0	0	0	<b>0</b>
Lack of access to providers experienced in dealing with the member healthcare needs	0	0	0	0	0	<b>0</b>
Other Transfer Reasons	0	0	0	0	0	<b>0</b>
Special Circumstances as approved by DHH	0	0	0	0	0	<b>0</b>
To implement the decision of a hearing officer	0	0	0	0	0	<b>0</b>
<b>Total Transfers GSA C</b>	<b>27</b>	<b>25</b>	<b>40</b>	<b>41</b>	<b>72</b>	<b>205</b>

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