

Effective date May 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	697	12	80	304	22	279
Amerigroup Louisiana, Inc.	128	2	12	56	4	54
Community Health Solutions	139	1	16	58	3	61
Fee For Service	1	0	0	1	0	0
LaCare	118	1	10	45	7	55
Louisiana Healthcare Connections	113	3	11	39	1	59
UnitedHealthcare Community Plan	198	5	31	105	7	50

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web
Total	380	3	86	127	164
Amerigroup Louisiana, Inc.	13	0	5	7	1
Community Health Solutions	116	3	46	50	17
Fee For Service	3	0	0	3	0
LaCare	28	0	4	20	4
Louisiana Healthcare Connections	117	0	9	23	85
UnitedHealthcare Community Plan	103	0	22	24	57