

Effective date May 01, 2012

	Total	Mail/Fax	IVR	Phone	Other
Total	446	28	52	189	177
Amerigroup Louisiana, Inc.	74	4	8	23	39
Community Health Solutions	82	1	8	32	41
Fee For Service	1	1	0	0	0
LaCare	83	4	12	34	33
Louisiana Healthcare Connections	95	6	11	41	37
UnitedHealthcare Community Plan	111	12	13	59	27

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	Total	Mail/Fax	IVR	Phone
Total	251	14	116	121
Amerigroup Louisiana, Inc.	8	0	1	7
Community Health Solutions	88	14	43	31
LaCare	22	0	3	19
Louisiana Healthcare Connections	79	0	52	27
UnitedHealthcare Community Plan	54	0	17	37