

**Effective date May 01, 2012**

	Total	Mail/Fax	IVR	Phone	Web	Other
<b>Total</b>	<b>697</b>	<b>42</b>	<b>48</b>	<b>105</b>	<b>17</b>	<b>485</b>
Amerigroup Louisiana, Inc.	124	5	8	14	2	95
Community Health Solutions	140	7	8	13	7	105
Fee For Service	1	0	0	1	0	0
LaCare	141	11	3	26	2	99
Louisiana Healthcare Connections	129	2	7	20	3	97
UnitedHealthcare Community Plan	162	17	22	31	3	89

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	Total	Mail/Fax	IVR	Phone	Web
<b>Total</b>	<b>3,109</b>	<b>724</b>	<b>337</b>	<b>1,510</b>	<b>538</b>
Amerigroup Louisiana, Inc.	386	105	28	224	29
Community Health Solutions	683	194	107	297	85
Fee For Service	13	8	0	5	0
LaCare	455	154	56	214	31
Louisiana Healthcare Connections	782	110	79	290	303
UnitedHealthcare Community Plan	790	153	67	480	90