

**Effective date May 01, 2012**

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	Total	Mail/Fax	IVR	Phone	Web	Other
<b>Total</b>	<b>3,170</b>	<b>969</b>	<b>308</b>	<b>1,595</b>	<b>187</b>	<b>111</b>
Amerigroup Louisiana, Inc.	421	110	27	242	25	17
Community Health Solutions	804	338	71	338	37	20
Fee For Service	26	7	0	19	0	0
LaCare	509	180	60	232	22	15
Louisiana Healthcare Connections	636	156	81	344	35	20
UnitedHealthcare Community Plan	774	178	69	420	68	39