

**Effective date June 01, 2012**

	Total	Mail/Fax	IVR	Phone	Web	Other
<b>Total</b>	<b>5,358</b>	<b>1,081</b>	<b>903</b>	<b>2,164</b>	<b>1,062</b>	<b>148</b>
Amerigroup Louisiana, Inc.	686	167	94	342	51	32
Community Health Solutions	1,265	262	293	523	171	16
Fee For Service	43	16	0	27	0	0
LaCare	801	218	159	319	73	32
Louisiana Healthcare Connections	1,353	187	186	373	581	26
UnitedHealthcare Community Plan	1,210	231	171	580	186	42