

Effective date June 01, 2012

	Total	Mail/Fax	IVR	Phone	Web	Other
Total	4,190	615	703	2,123	741	8
Amerigroup Louisiana, Inc.	500	86	68	267	76	3
Community Health Solutions	912	102	164	529	117	0
Fee For Service	38	6	0	32	0	0
LaCare	767	182	157	311	116	1
Louisiana Healthcare Connections	858	85	121	439	211	2
UnitedHealthcare Community Plan	1,115	154	193	545	221	2