

**Effective date June 01, 2012**

	Total	Mail/Fax	IVR	Phone	Web	Other
<b>Total</b>	<b>5,647</b>	<b>1,732</b>	<b>818</b>	<b>1,908</b>	<b>1,144</b>	<b>45</b>
Amerigroup Louisiana, Inc.	703	276	78	246	90	13
Community Health Solutions	1,215	310	257	479	161	8
Fee For Service	57	19	0	38	0	0
LaCare	956	435	126	286	104	5
Louisiana Healthcare Connections	1,436	273	151	396	608	8
UnitedHealthcare Community Plan	1,280	419	206	463	181	11