



**BAYOU HEALTH
Plan Change Request by Reason
Active Members**

Effective Date: October 01, 2012

Summary

Transfer Reason	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	Legacy Medicaid	United Healthcare	Total Transfers
1. STAYED IN BAYOU HEALTH/TRANSFERRED HEALTH PLANS							
90 Day Enrollment Grace Period	224	115	185	212	0	116	852
Disenrolled due to Medicare coverage.	1	1	1	0	0	3	6
Documented lack of access to providers experienced in dealing with the member healthcare needs	64	22	59	67	0	37	249
Lack of access to services covered under the contract	69	24	68	71	0	35	267
Member requests to be assigned to the same CCN as family members	125	126	153	153	0	74	631
Poor quality of care	8	7	11	4	0	9	39
The member needs related services to be performed at the same time	38	11	29	28	0	16	122
Total Transfers	529	306	506	535	0	290	2,166
2. LEFT BAYOU HEALTH/STAYED IN LEGACY MEDICAID							
Recipient admitted to institution	0	0	0	1	0	3	4
Recipient does not meet LOC criteria	0	0	0	2	0	0	2

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Recipient has other health insurance	2	1	4	0	0	1	8
Recipient moved out of service area	6	2	5	10	0	2	25
Total Transfers	8	3	9	13	0	6	39
3. NO LONGER MEDICAID ELIGIBLE							
Involuntary disenrollment	0	1	0	0	0	4	5
Recipient is not categorically eligible	0	0	1	1	0	0	2
Total Transfers	0	1	1	1	0	4	7
4. DEATH							
Death of recipient	1	0	0	0	0	0	1
Total Transfers	1	0	0	0	0	0	1
5. MISCELLANEOUS							
Termination of a future-dated linkage	80	53	88	86	0	50	357
Voluntary disenrollment	35	20	36	30	0	22	143
Total Transfers	115	73	124	116	0	72	500
Grand Total Transfers	653	383	640	665	0	372	2,713

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	Legacy Medicaid	United Healthcare	Total Transfers
GSA A							
90 Day Enrollment Grace Period	71	24	61	54	0	17	227
Disenrolled due to Medicare coverage.	0	0	1	0	0	1	2
Documented lack of access to providers experienced in dealing with the member healthcare needs	7	5	10	10	0	4	36
Lack of access to services covered under the contract	19	7	26	20	0	8	80
Member requests to be assigned to the same CCN as family members	29	22	29	34	0	11	125
Poor quality of care	4	1	1	1	0	1	8
Recipient admitted to institution	0	0	0	1	0	0	1
Recipient does not meet LOC criteria	0	0	0	1	0	0	1
Recipient has other health insurance	0	0	2	0	0	1	3
Recipient is not categorically eligible	0	0	1	0	0	0	1
Recipient moved out of service area	2	0	0	1	0	0	3
Termination of a future-dated linkage	12	8	18	13	0	7	58
The member needs related services to be performed at the same time	8	2	3	6	0	2	21
Voluntary disenrollment	8	1	8	6	0	3	26
Total	160	70	160	147	0	55	592

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	Legacy Medicaid	United Healthcare	Total Transfers
GSA B							
90 Day Enrollment Grace Period	63	63	46	62	0	41	275
Disenrolled due to Medicare coverage.	1	1	0	0	0	0	2
Documented lack of access to providers experienced in dealing with the member healthcare needs	24	4	29	28	0	6	91
Involuntary disenrollment	0	1	0	0	0	0	1
Lack of access to services covered under the contract	11	10	25	28	0	9	83
Member requests to be assigned to the same CCN as family members	45	48	52	57	0	31	233
Poor quality of care	2	5	4	1	0	5	17
Recipient admitted to institution	0	0	0	0	0	3	3
Recipient has other health insurance	1	1	2	0	0	0	4
Recipient moved out of service area	2	2	3	2	0	0	9
Termination of a future-dated linkage	30	15	44	35	0	18	142
The member needs related services to be performed at the same time	12	5	15	9	0	7	48
Voluntary disenrollment	15	12	17	11	0	9	64
Total	206	167	237	233	0	129	972

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Transfer Reason Description	Amerigroup	Community Health Solutions	LaCare	LA Healthcare Connections	Legacy Medicaid	United Healthcare	Total Transfers
GSA C							
90 Day Enrollment Grace Period	90	28	78	96	0	58	350
Death of recipient	1	0	0	0	0	0	1
Disenrolled due to Medicare coverage.	0	0	0	0	0	2	2
Documented lack of access to providers experienced in dealing with the member healthcare needs	33	13	20	29	0	27	122
Involuntary disenrollment	0	0	0	0	0	4	4
Lack of access to services covered under the contract	39	7	17	23	0	18	104
Member requests to be assigned to the same CCN as family members	51	56	72	62	0	32	273
Poor quality of care	2	1	6	2	0	3	14
Recipient does not meet LOC criteria	0	0	0	1	0	0	1
Recipient has other health insurance	1	0	0	0	0	0	1
Recipient is not categorically eligible	0	0	0	1	0	0	1
Recipient moved out of service area	2	0	2	7	0	2	13
Termination of a future-dated linkage	38	30	26	38	0	25	157
The member needs related services to be performed at the same time	18	4	11	13	0	7	53
Voluntary disenrollment	12	7	11	13	0	10	53

Description: This report shows a summary of plan changes requests by reason created during the reporting month.

Total	287	146	243	285	0	188	1,149
Total	653	383	640	665	0	372	2,713

Description: This report shows a summary of plan changes requests by reason created during the reporting month.