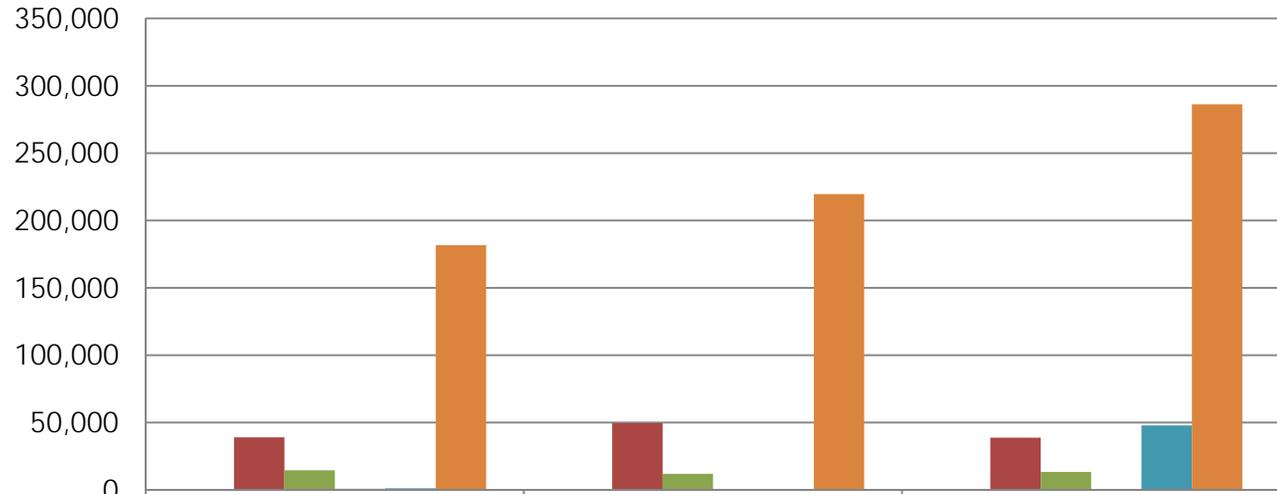




Denied Claims Prepaid Health Plan By Reason First Quarter (January through March 2013)



	AMG	LAC	LHC
■ Lack of documentation to support Medical Necessity	233	1	100
■ Prior Authorization was not on file	39,023	49,602	38,855
■ Member has other insurance that must be billed first	14,548	11,969	13,370
■ Claim was submitted after the filing deadline	918	548	641
■ Service was not covered by Medicaid	1,203	627	47,939
■ All Other	181,710	219,622	286,211

Source: Bayou Health Report 173 self reported by Health Plans

Examples of All Other include terminations, duplicate claims and EOB charges do not match claim.