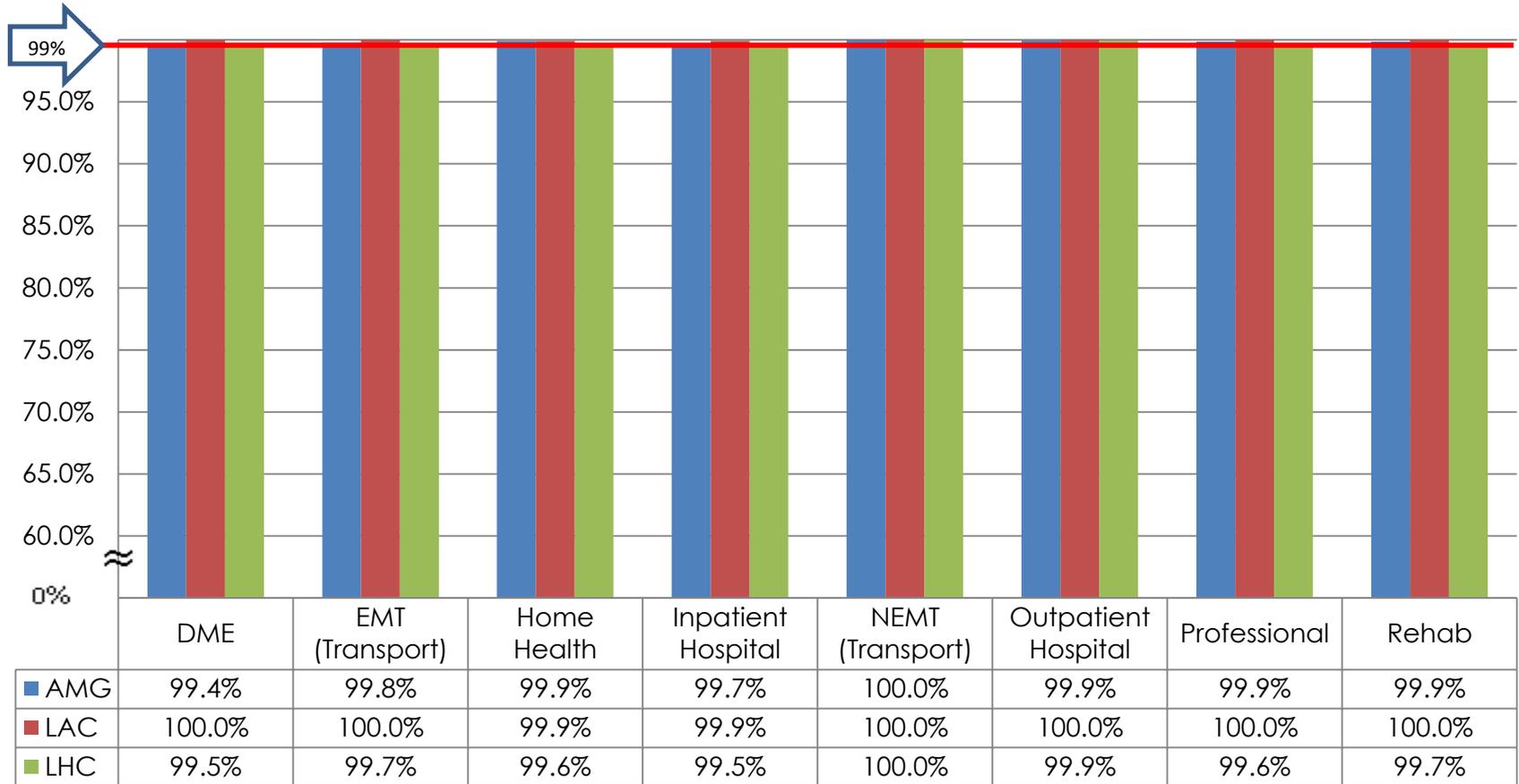


Percent of Clean Claims Paid in 30 calendar days or less By Prepaid Health Plan Second Quarter (April through June 2013)



Source: Bayou Health Report 221 Prompt Payment self reported by Health Plans

The count of clean claims processed between 01 and 30 calendar days from date received to payment (% - calculated percentage by dividing number of claims processed in reporting period by total claims processed). The minimum performance standard for clean claims to be paid in 30 days or less is $\geq 99\%$.