

Draft Wraparound Agency Request for Applications (RFA)

Glossary

Age of Majority: Louisiana Civil Code, Article 29, provides that majority is attained upon reaching the age of eighteen years.

ARAMIS: Accounts Receivables and Management Information System; The main portal for data entered into OBH's statewide information management system, and emulates the management reporting functions for public mental health center programs and also provides for automated accounts receivable functions. It operates on a LAN. ARAMIS is a DOS-based system. Data from ARAMIS is now uploaded to OMH-IIS in ever decreasing time frames until real-time data transfer is achieved.

BH: Behavioral Health

BHSF: Bureau of Health Services Financing, Department of Health and Hospitals

CAHSD: Capital Area Human Services District

CANS: Child and Adolescent Needs and Strengths – The CANS is a multi-purpose tool developed for children's services to support decision making, including level of care and service planning, to facilitate quality improvement initiatives, and to allow for the monitoring of outcomes of services.¹

CASSP: Child and Adolescent Service System Program

CFR: Code of Federal Regulations

CFT: Child and Family Team

CIT: Crisis Intervention Team

CLSH: Central Louisiana State Hospital

CMS: Centers for Medicare and Medicaid Services

COD: Co-Occurring Disorders of substance-related and mental disorders. Clients said to have COD have one or more substance-related disorders as well as one or more mental disorders.

CommunityCARE Program: System of comprehensive health care based on a Primary Care Case Management (PCCM) model operated as a State plan option in Louisiana. Primary care physicians receive a monthly management fee in addition to the fee for service payment to coordinate their member's healthcare.

¹ <http://www.praedfoundation.org/About%20the%20CANS.html>

CSoC: Coordinated System of Care - This is an evidence-based model that is part of a national movement to develop family- and youth-driven care and keep children at home, in school, and out of the child welfare and juvenile justice system.

CSoC Eligible: Children and youth eligible for services under the CSoC, regardless of Medicaid eligibility.

Covered Individuals: Persons who are eligible for Medicaid

DCFS: Department of Children and Family Services

DHH: Department of Health and Hospitals

DOE: Department of Education

EBP: Evidence Based Practice

Eligible: An individual qualified to receive Medicaid funded services.

ELMHS: Eastern Louisiana Mental Health System

Enrollee: A person who is qualified for Medicaid and whose application has been approved but who may or may not be receiving services.

EPSDT: Early and Periodic Screening, Diagnosis, and Treatment

FFS: Fee-for-Service

FICA: Federal Insurance Contribution Act

FPHSA: Florida Parishes Human Services Authority

FSO: Family Support Organization

HCBS: Home and Community Based Services

HEDIS: Health plan Employer Data and Information Set

HIPAA: Health Insurance Portability and Accountability Act

HMO: Health Management Organization

IDEA: Individuals with Disabilities Education Act

ISP: Individualized Service Plan

IT: Information Technology

JLCB: Joint Legislative Committee on the Budget

Jennings: Definitions of trauma-informed and trauma-specific services were adapted from Models for Developing Trauma-Informed Behavioral Health Systems and Trauma-Specific Services, Jennings, A. (2004).

JPHSA: Jefferson Parish Human Services Authority

LAN: Local Area Network

LEA: Local Education Agency

LGE: Local Governing Entities

LMMIS: Louisiana Medicaid Management Information System

LOCUS: Level of Care Utilization System: clinical tool that evaluates and determines level of care placements for psychiatric services

Medicaid: The federal-state entitlement program for low-income citizens of the United States authorized by Title XIX of the Social Security Act Amendment that became law in 1965. Medicaid offers federal matching funds to states including Louisiana for costs incurred in paying health care providers for serving covered individuals.

Medicaid Management Information System (MMIS): The claims processing and information retrieval system which includes all Providers enrolled in the Medicaid Program. This system is an organized method of payment for claims for all Medicaid services and includes information on all Medicaid Providers and Enrollees.

Member: persons enrolled in the SMO.

MH/BH: Mental Health/ Behavioral Health

MHBG: Mental Health Block Grant

MHRIS: Mental Health Rehabilitation Services Information System

MHSD: Metropolitan Human Services District

MIS: Management Information Systems

MITA: Medicaid Information Technology Architecture

Must: Denotes a mandatory requirement.

NCQA: National Committee for Quality Assurance

NWI: National Wraparound Initiative – This initiative is a collaborative effort involving families, youth, providers, researchers, trainers, administrators and others to better specify the wraparound practice model, compile specific strategies and tools, and disseminate information about how to implement wraparound in a way that can achieve positive outcomes for youth and families.²

OAD: Office for Addictive Disorders (OAD became a part of OBH on July 1, 2010); OAD and OBH may be used interchangeably in the document.

OBH: Office of Behavioral Health, Department of Health and Hospitals, formerly Office of Mental Health

OJJ: Office of Juvenile Justice

OMH: Office of Mental Health, now Office of Behavioral Health, Department of Health and Hospitals

OMH-IIS: Office of Behavioral Health Integrated Information System - OBH web-based information system, operating over the OBH wide-area network on a central SQL server; planned to be comprehensive in scope, it has undergone a series of enhancements to sequentially replace the remaining separate, non-integrated LAN-based legacy systems now operated by OBH statewide.

OPH: Office of Public Health

PCCM: Primary Care Case Management – A Medicaid program that links Medicaid Enrollees to primary care physicians and operates statewide. The Louisiana Medicaid PCCM program is called CommunityCARE.

PCCM Member: Louisiana Medicaid Enrollee in the PCCM program.

PCMH: Patient-Centered Medical Home

PCP: Primary Care Provider - A medical provider who manages the care of each Medicaid Enrollee by providing health education, preventive care, and acute care, and referral for specialist care or hospitalization when needed. The CommunityCARE PCP arranges for medical care coverage twenty-four (24) hours a day, seven (7) days a week and is reimbursed via a fee-for-service payment for care provided and a monthly management fee for each CommunityCARE enrollee linked to their practice.

PHI: Protected Health Information

PIHP: Prepaid Inpatient Health Plan

PPO: Preferred Provider Organization

² <http://www.nwi.pdx.edu/index.shtml>

Proposer: Entity or company seeking contract to provide stated deliverables and services identified within a RFP document.

Provider: A person, group or agency that provides a covered service.

PRT: Psychiatric Residential Treatment Facility

QM: Quality Management

QA/QI: Quality Assurance/Quality Improvement

QAO: Quality Assurance Officer

Recipient: Medicaid eligible individual who receives Medicaid funded services.

RFA: Request for Applications

RFP: Request for Proposal

RHC/FQHC: Rural Health Clinic/Federally Qualified Health Center

ROI: Return on Investment –The ratio of money gained or lost on an investment relative to the amount of money invested.

SAMHSA: Substance Abuse & Mental Health Services Administration

SAPT Block Grant: Substance Abuse Prevention and Treatment Block Grant

SCHIP: State Children’s Health Insurance Program

SCLHSA: South Central Louisiana Human Services Authority

SED: Severe Emotionally Disturbed

SFF: Secure Forensic Facility

SFTP: Secure File Transfer Protocol

Shall: Denotes a mandatory requirement

Should: Denotes a preference, but not a mandatory requirement

SMO: Statewide Management Organization

SOC: System of Care

SPOE: Single Point of Entry

TA: Technical Assistance

TANF: Temporary Assistance for Needy Families

TBD: To Be Determined

TCP/ IP: Transmission Control Protocol (TCP) and the Internet Protocol (IP)

UM: Utilization Management

UR: Utilization Review

WAA: Wraparound Agency

WF: Wraparound Facilitation – An intensive, structured, creative and individualized team planning process that addresses the needs of youth within the context of the broader family unit and is designed to address a range of life areas.

WFAS: Wraparound Fidelity Assessment System – This is a multi-method approach to assessing the quality of individualized care planning and management for children and youth with complex needs and their families. WFAS instruments include interviews with multiple stakeholders, a team observation measure, a document review form, and an instrument to assess the level of system support for wraparound.³

Will: Denotes a mandatory requirement; failure to include is grounds for disqualification of the entire proposal

³ <http://depts.washington.edu/wrapeval/WFI.html>