Bobby Jindal
GOVERNOR

Kathy H. Kliebert
SECRETARY

State of Louisiana

Department of Health and Hospitals
Office of the Secretary

February 10, 2014

The Honorable James R. Fannin, Chairman
Louisiana State House of Representatives
House Appropriations Committee
P.O. Box 4486, Capitol Station
Baton Rouge, LA 70804-4486

The Honorable Jack Donahue, Chairman
Louisiana State Senate
Senate Finance Committee
P.O. Box 94183, Capitol Station
Baton Rouge, LA 70804-9183

The Honorable Scott M. Simon, Chairman
House Health and Welfare Committee
Louisiana State House of Representatives
P.O. Box 44486, Capitol Station
Baton Rouge, LA 70804-4486

The Honorable David Heitmeier, Chairman
Senate Health and Welfare Committee
Louisiana State Senate
P.O. Box 94183, Capitol Station
Baton Rouge, LA 70804-9183

Dear Honorable Chairs:

The Division of Administration, Louisiana State University Health Care Services, and the Department of Health and Hospitals (DHH) reviewed HCR 139 and greatly appreciate your commitment to ensuring critical information is shared regarding the public-private partnerships. We've made significant changes over the past year from an antiquated model of the government-run public hospital system to a system that embraces the ingenuity and efficiency of experienced community partners. The new model of public-private partnerships sustains access to safety-net care while supporting and improving graduate medical education in Louisiana. Though the timeline for the Partnerships was greatly accelerated by the FY 13 FMAP reduction and its corresponding impact to LSU's budget for the hospitals, the State has been able to rapidly transition to the new model and is already seeing positive results.

Enclosed within this response are several documents that address the concerns outlined in HCR 139, including the LSU Health Cooperative Endeavor Agreements Comparison of State Support chart provided by the Division of Administration. This chart clearly outlines the State Fiscal Year 2013 (FY 13) and State Fiscal Year 2014 (FY 14) costs for each partnership hospital. Given the difference in costs for operating these facilities and the FY 14 lease amounts, the net gain to the state is approximately $146.8 million. According to an analysis by the Legislative Auditor, the hospital partnerships will reduce the State's Unfunded Accrued Liability (UAL) by $300 million and will reduce the annual costs of the retirement system to government agencies by $82 million.

As part of the partnership agreements, the State curtails its responsibility for capital construction and maintenance costs of the facilities. This results in substantial savings to the State, which has invested more than $315 million in recent years, including $92 million in maintenance/upgrades for all LSU hospitals and a $225 million investment in State support for the new academic medical center in New Orleans.

Also, enclosed with the response to HCR 139 is the LSU Health Public-Private Partnership Report Card provided by LSU Health Care Services. This report tracks facility statistics with a comparison to pre-partnership figures, the percent patient mix by service, and information regarding offender care.

The first Partnership between LSU and Our Lady of the Lake Hospital is not even a year into operation, but its clinics have cared for more than 86,000 patients. The new around-the-clock urgent care center in North Baton Rouge has treated more than 18,775 patients since it opened and the system's Mid City Pharmacy has filled more than 54,000 prescriptions. The Lake recently opened its LSU Medical Education and Innovation Center, which is a state-of-the-art facility that expands the footprint of academic medicine for Baton Rouge, making the community a destination for physician training, medical care, and research. Per the State's agreement with the hospital, OLOL is on track to become a Level I Trauma Center.

Only some OBGYN services are available at OLOL, the full range of OBGYN, however, are available at Woman's Hospital in Baton Rouge through a contract designed to ensure full OBGYN care for uninsured women. This partnership also provides an invaluable opportunity for graduate medical education for women's health care services.

In Lafayette, private partner Lafayette General Health has reopened clinic and hospital capacity that had previously been shuttered or scaled back by budget cuts, including its reopening of a pediatric clinic and returning its orthopedics unit to full-time status. The hospital has also hired a full-time oncologist and plans to become the region's first Level II Trauma Center. Since the June 24, 2013 start of the new partnership, the hospital and affiliated clinics have served more than 42,000 patients.

In New Orleans, Louisiana Children's Medical Center took over the operations of the Interim LSU hospital. Since completing the partnership, the hospital has increased the emergency department capacity and reopened 75 medical/surgical inpatient beds and nine inpatient psychiatric beds.

Under its partnership with Lake Charles Memorial Health System, W.O. Moss in Lake Charles has established a new urgent care clinic, which means that more patients are able to see a physician outside of expensive and ineffective emergency room settings. The partnership in Lake Charles has also led to the introduction of several new specialty care clinics, including an orthopedic clinic and a breast health clinic. Patients who were previously referred out of town for these critical services can now receive them in their home community.

In Houma, the partnership between Terrebonne General Medical Center and Ochsner has resulted in improvements to patient care with the hiring of new physicians, including a new cardiologist, urologist, and family health physician. Two new mammogram units have been installed at the hospital.

In North Louisiana, the Biomedical Research Foundation is the private partner now operating the hospitals in Shreveport and Monroe – University Health Medical Center Shreveport and University Health Medical Center Conway. Patients in Shreveport are already seeing reduced wait times for emergency room services. In both Shreveport and Monroe, patients have reduced wait times for CT and MRI scans. Additionally, at UH Conway in Monroe, the hospitals now offers the new services of orthopedic surgery, cardiology, and urology.

LSU Health Care Services also provided the Hospital Partner Hiring for Transition report enclosed with this letter. Across eight of the public-private partnerships included in the breakdown, 7,532 employees were laid off from the

LSU hospitals during the transition, while a total of 7,510 individuals have either been hired by or offered a job by the new private partner.

The Department of Health and Hospitals has enclosed the latest Louisiana Medicaid Program Public-Private Partnership DHH Payment accounting report for the current state fiscal year. As of Jan. 27, 2014, DHH paid out $797.4 million in public, private, uncompensated care, and Title XIX payments to the nine public-private partnerships in operation at the time of the report. Uncompensated care, also called Disproportionate Share Hospital (DSH) payments, are paid at 85 percent after the close of the first quarter and reconciled at the end of the fiscal year. Those payments are adjusted at that time to account for actual claims, as is standard for all hospitals that receive these payments. More than $313 million remains in the budget for the public-private partnership hospital payments in the current fiscal year.

We thank you for your attention to this issue. The public-private partnerships have been a great success to date, and are spawning a new era of quality health care service for Louisianians. We welcome the chance to meet with you to discuss strategies to accomplish our shared goals and the future of the public-private partnerships.

Sincerely,

Kristy Nichols
Commissioner
Division of Administration

Kathy H. Kliebert
Secretary
Department of Health and Hospitals

Robert Yarborough
Chairman
LSU Board of Supervisors

Cc: Rep. Regina Barrow
Poynter Legislative Library

LSU Hospital Cooperative Endeavor Agreements
Comparison of State Support

Hospital	SFY13	SFY14	Difference SFY13 to SFY14	FY14 Lease Amounts	Net State Gain
Bogalusa (Wash/St. Tamm)	$17.5	$12.4	$5.1	$3.3	$8.4
Houma (Chabert)	$28.4	$24.9	$3.5	$17.6	$21.1
Baton Rouge (EKL)	$39.3	$50.2	($10.9)	$3.8	($7.1)
New Orleans (ILH / UMCMC)	$103.6	$111.5	($7.9)	$67.6	$59.7
Lafayette (Univ Med Ctr)	$31.0	$40.2	($9.2)	$15.8	$6.6
Lake Charles (WO Moss)	$17.5	$18.0	($0.6)	$2.5	$1.9
Monroe (EA Conway)	$22.1	$18.2	$3.9	$2.7	$6.6
Alexandria (HPL)	$20.0	$19.5	$0.5	$0.0	$0.5
Shreveport (LSU-HSC)	$93.7	$86.7	$7.0	$42.0	$49.0
Total	$373.0	$381.5	($8.5)	$155.3	$146.8

NOTES:

-- Prisoner Care is not included. The Department of Corrections is budgeted $50m for prisoner care for FY14.

-- UPL of $7.6m for FY13 (south hospitals) and $19.6m for FY14 (all hospitals) are not included because they are federal funds

-- The $17.6m payment from Chabert is an IGT and not a lease agreement

-- The New Orleans FY14 lease amount includes the Year 2 ILH lease per agreement with the partner

-- The Shreveport FY14 lease amount includes a full year's lease payment per agreement with the partner

-- Bogalusa's FY13 lease payment of $5.2m will be received in FY14

LSU Health Public-Private Partnership Report Card
February 7, 2014

Bogalusa Medical Center - Bogalusa, Louisiana

	Measure	BMC Monthly Avg FY 12	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	205	130	162	135	142	138	127						
	*Total Psychiatric Discharges	70	48	35	40	38	37	30						
	Total Discharges	275	178	197	175	180	175	157						
	[3]Total observation days	8.58	8.42	7.29	8.39	8.53	9.66	7.29						
	ALOS - Adult/Pediatric	4.02	4.16	3.80	3.93	3.78	3.98	3.89						
	ALOS - Psychiatric	6.22	4.27	9.31	7.18	3.82	6.30	6.90						
	Total IP Discharge Days - Adult/Pediatric	824	541	615	530	537	549	494						
	Total IP Discharge Days - Psychiatric	436	205	326	287	145	233	207						
	Average Daily Census-Adult and Pedi	27.23	18.26	18.77	18.37	16.84	18.03	20.26						
	Average Daily Census - Psych	14.66	8.19	7.33	7.13	6.35	6.30	4.23						
	Outpatient Encounters	9,830	8,435	7,932	7,917	8,861	7,817	7,494						
	Outpatient Clinic Visits with E&M codes	5,089	3,843	3,800	3,918	4,271	3,997	3,699						
	*ED Visits	2,254	2,184	2,057	2,072	1,905	1,886	1,966						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**													
	IP Free Care	12.09%	15.08%	21.06%	13.92%	16.13%	9.56%	8.60%						
	IP Self Pay	5.24%	1.76%	6.02%	6.36%	3.23%	3.89%	3.66%						
	IP Commercial	9.28%	13.47%	8.67%	13.23%	23.30%	11.50%	17.99%						
	IP Commercial Medicaid (Bayou Health)	7.96%	25.48%	24.07%	21.31%	18.46%	17.70%	32.64%						
	IP Medicaid	25.34%	7.91%	5.66%	4.64%	2.33%	1.59%	4.78%						
	IP Medicare	39.57%	36.16%	34.51%	40.55%	36.56%	55.75%	32.17%						
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	21.14%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	Psych Self Pay	39.72%	0.00%	0.00%	0.00%	0.00%	0.44%	0.00%						
	Psych Commercial	2.14%	57.07%	59.30%	44.08%	47.95%	61.06%	74.05%						
	Psych Commercial Medicaid (Magellan)	10.32%	23.04%	22.67%	46.53%	33.33%	24.34%	9.92%						
	Psych Medicaid	17.26%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	Psych Medicare	8.82%	19.90%	18.02%	9.39%	18.71%	14.16%	16.03%						
	% Patient Mix Outpatient (OP)													
	OP Free Care	40.26%	41.50%	41.39%	41.61%	41.65%	40.95%	39.07%						
	OP Self Pay	3.46%	3.51%	3.21%	4.09%	3.75%	3.63%	3.76%						
	OP Commercial	16.23%	16.20%	15.95%	15.44%	17.05%	17.15%	16.87%						
	OP Commercial Medicaid (Bayou Health)	5.82%	13.08%	14.59%	14.45%	13.08%	14.93%	14.17%						
	OP Medicaid	11.89%	1.58%	1.19%	1.31%	1.02%	1.51%	1.65%						
	OP Medicare	21.97%	24.06%	23.68%	23.10%	23.45%	21.61%	24.30%						
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	27.55%	26.19%	25.23%	25.00%	25.14%	21.95%	23.96%						
	ED Self Pay	24.17%	27.93%	26.88%	26.54%	26.35%	26.46%	25.89%						
	ED Commercial	10.79%	8.65%	8.95%	8.98%	10.18%	11.19%	12.05%						
	ED Commercial Medicaid (Bayou Health)	8.78%	20.93%	23.73%	24.18%	22.10%	24.23%	21.21%						
	ED Medicaid	16.00%	1.74%	1.60%	1.45%	1.36%	1.64%	2.24%						
	ED Medicare	11.86%	13.82%	12.98%	12.84%	14.12%	13.52%	13.89%						
Offender Care	**Offender Care**													
	[1]Total # Inpatient Discharges	1	1	0	0	0	0	2						
	% of IP Days	0.52%	0.15%	0.00%	0.00%	0.00%	0.00%	0.16%						
	Total # OP Encounters	37	6	0	0	0	16	13						
	% of OP Encounters	0.37%	0.07%	0.00%	0.00%	0.00%	0.20%	0.17%						
	ED Encounters	19	15	13	21	14	10	15						
	% of ED Visits	0.86%	0.75%	0.63%	1.01%	0.73%	0.53%	0.76%						
	[2]# Telemed visits													
	% of Telemed visits													
*CEA Core Clinical Services	**HIV Care**													
	# HIV Clinic visits	24	32	48	86	86	59	52						
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	3,413	3,189	3,077	2,685	3,121	2,563	2,584						
	# Patient Assistance Prescriptions filled	1,138	1,100	777	505	967	642	596						
	[4]# HIV prescriptions filled	19	N/A	N/A	N/A	N/A	N/A	N/A						
	# Offender prescriptions	36	0	0	0	8	0	10						
	# Other prescriptions	2,220	2,089	2,300	2,180	2,146	1,921	1,978						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	45	15-20MIN	15-20MIN	15-20MIN	15-20MIN	15-20MIN	15-20MIN						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

LSU Health BR - Baton Rouge, Louisiana

	Measure	EKL Montly Avg FY 12	Mar 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	281	89												
	*Total Psychiatric Discharges														
	Total Discharges	281	89												
	Total observation days	84	35.18												
	ALOS - Adult/Pediatric	4.42	3.85												
	ALOS - Psychiatric														
	Total IP Discharge Days - Adult/Pediatric	1,244	343												
	Total IP Discharge Days - Psychiatric														
	Average Daily Census-Adult and Pedi	40.90	12.52												
	Average Daily Census - Psych														
	[3]Outpatient Encounters	13,197	10,347	12,464	12,347	11,266	12,584	10,842	10,630						
	[3]Outpatient Clinic Visits with E&M codes	7,508	5,810	4,722	4,796	4,436	5,117	4,100	3,357						
	*ED Visits	3,372	2,136												
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	18.03%	4.53%												
	IP Self Pay	12.91%	33.33%												
	IP Commercial	3.55%	8.74%												
	IP Commercial Medicaid (Bayou Health)	3.29%	7.44%												
	IP Medicaid	39.67%	7.12%												
	IP Medicare	9.25%	9.39%												
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care														
	Psych Self Pay														
	Psych Commercial														
	Psych Commercial Medicaid (Megellan)														
	Psych Medicaid														
	Psych Medicare														
	% Patient Mix Outpatient (OP)														
	OP Free Care	44.46%	47.90%	46%	46%	42%	32%	18%	9%						
	OP Self Pay	10.45%	15.53%	17%	20%	22%	31%	43%	53%						
	OP Commercial	4.67%	17.95%	8%	7%	9%	8%	10%	11%						
	OP Commercial Medicaid (Bayou Health)	4.50%	5.63%	16%	17%	16%	17%	18%	17%						
	OP Medicaid	23.12%	2.18%	5%	3%	3%	3%	2%	2%						
	OP Medicare	9.87%	9.85%	9%	8%	9%	10%	10%	9%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	32.04%	27.43%												
	ED Self Pay	38.06%	45.13%												
	ED Commercial	3.64%	9.78%												
	ED Commercial Medicaid (Bayou Health)	3.00%	2.29%												
	ED Medicaid	12.53%	1.59%												
	ED Medicare	4.64%	3.65%												
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	35	21												
	% of IP Days	0	0												
	Total # OP Encounters	458	111												
	% of OP Encounters	0	0												
	ED Encounters	206	216												
	% of ED Visits	0	0												
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	506	457	487	469	427	465	410	337						
	Cancer Care														
	# Oncology Infusion visits	285	230	266	215	191	235	190	241						
	Urgent Care Visits														
	# Urgent Care visits			2,305	2,370	2,553	2,767	2,638	2,759						
	Trauma Care														
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	10,016	6,558	5,825	5,607	5,311	5,624	4,703	4,093						
	# Patient Assistance Prescriptions filled	3,556	3,003	780	660	389	278	335	216						
	[4]# HIV prescriptions filled	1,067	509	226	219	224	230	168	68						
	# Offender prescriptions	400	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# Other prescriptions	4,993	3,046	4,819	4,728	4,698	5,116	4,200	3,809						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60	120	60	60	60	61	60	60						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) and March 2013 totals were adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

LSU Health BR - Baton Rouge, Louisiana			
Operations Milestones		**Impact**	**Date completed**
	Transition completed	OP clinics remained open with no loss of service to the public. 350 jobs saved.	Apr-13
	Instituted free HIV testing through Office of Public Health to Urgent Care patients	Immediate notification of HIV status to patients who might otherwise not be tested	Apr-13
	Moved into new Urgent Care location from temporary space	Additional exam rooms and procedure room available for urgent patient care	Aug-13
	Patient records copied and scanned into new medical record	Ability for physicians and healthcare staff to access previous Earl K Long Hospital records for continuum of care	Oct-13
	Hired 3 Nurse Practitioners for Family Practice	Increase patient access	Dec-13
	MidCity Retail pharmacy able to accept third party insurance and Medicaid.	Additional access for patients to medications.	Dec-13
	LSU Health BR clinics are TJC accredited	Recognized for meeting national guidelines of providing safe and effective care at highest standards	Dec-13
	VHC re-initiated Family Practice clinic at Perkins Surgery Center	Increase access to community resources for Family Practice physicians	Dec-13
	Increased new patient appointments by 292 appointments per month	Will decrease the time that new patients wait to obtain an appointment	Jan-14
	Hired physician for Family Practice - start date to be determined	Increase patient access	Jan-14
	Urgent Care provided 24hr uninterrupted service through major weather events.	Continued patient access when other outpatient care options were not available.	Jan-14
	Hired Nurse Practitioner for Family Practice Clinic - start date Feb, 2014	Increase patient access	Feb-14
Medical equipment Investments	Two analog mammography units replaced with digital mammography	Increased accuracy for mammography, quality increased to meet the standard of care in the area	Jun-13
$996,000	Implemented bar-code scanning for Midcity retail pharmacy	Improved ease of use for pharmacy staff, increased accuracy	Sep-13
	Replaced all Pyxis machines with CareFusion Pyxis ES automation	Improved ease of use, additional functionality for documentation accuracy	Sep-13
	Purchased surgical instruments for ophthalmology	Able to complete service instrumentation needs and meet surgical instrumentation sterilization guidelines	Sep-13
	Purchased surgical instruments for otolaryngology (ENT)	Able to complete service instrumentation needs and meet surgical instrumentation sterilization guidelines	Oct-13
	Purchased surgical instruments for oral surgery	Able to complete service instrumentation needs and meet surgical instrumentation sterilization guidelines	Jan-14
Technology Investments	Replaced network infrastructure - all LSU HBR locations	Integrated connectivity with Our Lady of the Lake Hospital	Jul-13
$2,351,596	Replaced all computers - all LSU HBR locations	Improved physician and staff access to patient care information	Dec-13
	Replaced telephone system - all LSU HBR locations	Integrated the system with Our Lady of the Lake Hospital telephone network and increased functionality	Jan-14
$3,347,596	**Total capital investment to date**	note: additional infrastructure investment to occur in 2014 to support new Electronic Medical Record	

University Hospital and Clinics - Lafayette, Louisiana

	Measure	UHC Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	308	162	174	192	169	216	194	149						
	*Total Psychiatric Discharges	13													
	Total Discharges	320	162	174	192	169	216	194	149						
	Total observation days	109.63	155.28	127.67	160.67	167.13	143.25	140.43	115.88						
	ALOS - Adult/Pediatric	4.48	5.17	3.76	3.60	5.07	4.55	4.64	5.93						
	ALOS - Psychiatric	14.13													
	Total IP Discharge Days - Adult/Pediatric	1,378	838	654	691	857	983	900	884						
	Total IP Discharge Days - Psychiatric	179													
	Average Daily Census-Adult and Pedi	44.93	25.26	22.19	24.30	28.90	33.23	29.40	27.03						
	Average Daily Census - Psych	4.66													
	Outpatient Encounters	12,857	10,470	10,799	11,143	10,847	12,811	10,637	13,925						
	Outpatient Clinic Visits with E&M codes	7,899	6,090	6,422	6,542	6,383	7,872	6,306	6,238						
	*ED Visits	3,247	2,940	2,864	2,908	2,983	2,985	2,647	2,187						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	21.39%	19.33%	14.24%	13.85%	11.29%	19.98%	10.06%	10.62%						
	IP Self Pay	18.76%	10.04%	14.24%	16.30%	18.02%	16.93%	12.49%	7.52%						
	IP Commercial	5.35%	8.55%	3.74%	1.59%	4.79%	8.94%	5.41%	2.98%						
	IP Commercial Medicaid (Bayou Health)	2.18%	16.98%	14.96%	13.11%	17.56%	14.20%	10.17%	10.62%						
	IP Medicaid	37.13%	23.05%	30.65%	42.4.%	21.44%	24.29%	42.65%	47.37%						
	IP Medicare	14.14%	20.45%	17.27%	11.76%	26.68%	13.77%	15.91%	18.97%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	15.95%													
	Psych Self Pay	47.53%													
	Psych Commercial	2.20%													
	Psych Commercial Medicaid (Megellan)	0.00%													
	Psych Medicaid	32.04%													
	Psych Medicare	2.28%													
	% Patient Mix Outpatient (OP)														
	OP Free Care	44.15%	45.97%	44.10%	42.70%	43.94%	43.91%	44.46%	44.00%						
	OP Self Pay	8.49%	10.51%	11.27%	11.86%	12.23%	12.80%	11.60%	12.50%						
	OP Commercial	6.93%	17.69%	6.39%	6.39%	6.03%	6.38%	5.98%	7.03%						
	OP Commercial Medicaid (Bayou Health)	3.47%	3.79%	16.06%	16.49%	15.52%	15.03%	15.59%	14.15%						
	OP Medicaid	19.02%	3.05%	3.68%	3.66%	3.41%	3.57%	3.54%	4.44%						
	OP Medicare	17.55%	18.68%	18.31%	18.57%	18.55%	17.90%	18.34%	17.38%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	38.25%	37.24%	37.26%	35.73%	33.89%	36.05%	33.06%	33.46%						
	ED Self Pay	30.81%	35.61%	38.02%	39.06%	38.99%	39.16%	42.01%	39.99%						
	ED Commercial	5.67%	12.28%	4.29%	4.16%	4.56%	3.79%	4.34%	4.50%						
	ED Commercial Medicaid (Bayou Health)	2.71%	2.72%	8.91%	9.90%	10.66%	10.66%	8.58%	9.31%						
	ED Medicaid	12.74%	2.07%	1.60%	1.72%	2.52%	2.11%	2.04%	2.64%						
	ED Medicare	6.99%	7.21%	7.58%	7.26%	7.31%	5.93%	7.18%	7.87%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	4	3	3	4	5	7	16	17						
	% of IP Days	1.06%	1.61%	4.89%	0.98%	0.23%	1.89%	3.31%	1.91%						
	Total # OP Encounters	49	33	17	37	35	53	52	52						
	% of OP Encounters	0.38%	0.32%	0.16%	0.33%	0.32%	0.41%	0.49%	0.49%						
	ED Encounters	91	84	67	63	62	69	74	67						
	% of ED Visits	2.79%	2.86%	2.34%	2.17%	2.08%	2.31%	2.80%	2.23%						
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	312	354	369	372	382	411	310	279						
	Cancer Care														
	# Oncology Infusion visits	129	129	119	115	114	135	146	179						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	7,043	6,323	6,059	5,963	5,557	6,715	5,810	6,332						
	# Patient Assistance Prescriptions filled	3,269	2,489	2,192	2,175	2,017	2,307	1,879	2,322						
	[4]# HIV prescriptions filled	263	311	N/A	N/A	N/A	N/A	N/A	N/A						
	# Offender prescriptions	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A						
	# Other prescriptions	3,511	3,523	3,867	3,788	3,540	4,408	3,931	3,910						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60	30	30	30	30	30	30	30						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

Leonard J. Chabert - Houma, Louisiana

	Measure	LJC Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	302	214	227	221	214	211	215	223						
	*Total Psychiatric Discharges	79	82	87	92	81	80	83	80						
	Total Discharges	381	296	314	313	295	291	298	303						
	Total observation days	152	172.3	141.32	167.22	155.49	118.09	116.68	115.32						
	ALOS - Adult/Pediatric	4.11	4.20	4.19	4.34	4.03	4.27	4.37	4.17						
	ALOS - Psychiatric	8.88	7.20	6.80	6.00	6.64	6.54	7.19	8.15						
	Total IP Discharge Days - Adult/Pediatric	1,241	899	952	959	863	901	939	931						
	Total IP Discharge Days - Psychiatric	700	590	592	552	538	523	597	652						
	Average Daily Census-Adult and Pedi	41.03	29.26	30.00	30.03	30.47	28.97	29.43	34.48						
	Average Daily Census - Psych	22.97	18.00	17.87	17.73	18.27	17.16	20.03	21.68						
	Outpatient Encounters	13,779	14,094	14,302	14,718	14,515	15,928	13,988	13,925						
	Outpatient Clinic Visits with E&M codes	7,948	8,216	8,241	8,663	8,767	9,415	8,123	8,106						
	*ED Visits	2,726	2,301	2,099	2,239	2,179	2,249	2,081	2,187						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	19.56%	11.56%	17.71%	17.85%	9.63%	16.42%	12.30%	9.64%						
	IP Self Pay	6.54%	14.27%	12.94%	9.25%	14.50%	11.02%	6.58%	3.18%						
	IP Commercial	6.43%	16.35%	3.41%	5.38%	6.00%	15.15%	5.47%	11.41%						
	IP Commercial Medicaid (Bayou Health)	3.08%	15.94%	16.80%	15.39%	19.50%	12.92%	15.78%	18.71%						
	IP Medicaid	43.64%	15.94%	25.32%	29.47%	18.50%	25.31%	35.40%	34.14%						
	IP Medicare	19.47%	25.31%	23.27%	22.29%	30.25%	19.07%	21.74%	22.26%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	22.23%	19.01%	33.45%	13.55%	7.17%	15.02%	5.88%	4.17%						
	Psych Self Pay	19.56%	18.31%	25.60%	26.56%	24.82%	30.77%	15.74%	27.38%						
	Psych Commercial	7.58%	32.11%	8.87%	3.21%	5.33%	4.21%	4.33%	2.38%						
	Psych Commercial Medicaid (Magellan)	10.03%	20.42%	13.48%	21.03%	28.68%	12.27%	33.22%	21.43%						
	Psych Medicaid	24.99%	1.55%	7.51%	19.96%	16.73%	20.70%	17.47%	26.64%						
	Psych Medicare	15.57%	8.59%	11.09%	15.69%	17.28%	17.03%	23.36%	18.01%						
	% Patient Mix Outpatient (OP)														
	OP Free Care	41.12%	41.27%	42.06%	41.18%	39.69%	40.20%	39.38%	35.97%						
	OP Self Pay	8.89%	9.12%	9.83%	8.79%	9.85%	10.03%	9.57%	11.20%						
	OP Commercial	8.52%	16.96%	7.80%	7.91%	8.03%	8.26%	8.54%	8.90%						
	OP Commercial Medicaid (Bayou Health)	3.92%	5.97%	15.05%	11.63%	17.10%	16.79%	16.46%	16.88%						
	OP Medicaid	17.09%	4.13%	3.01%	8.76%	3.41%	3.53%	3.58%	3.86%						
	OP Medicare	20.15%	22.48%	22.16%	21.61%	21.78%	21.04%	22.35%	22.93%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	38.22%	38.98%	38.02%	38.63%	36.53%	34.73%	33.16%	25.38%						
	ED Self Pay	26.40%	26.64%	28.44%	27.96%	30.06%	30.59%	27.58%	35.21%						
	ED Commercial	7.41%	14.08%	6.29%	7.19%	6.65%	7.20%	7.26%	6.90%						
	ED Commercial Medicaid (Bayou Health)	2.63%	5.21%	11.63%	7.77%	11.52%	12.41%	12.88%	12.53%						
	ED Medicaid	14.48%	2.91%	1.76%	6.52%	4.02%	3.78%	6.78%	7.50%						
	ED Medicare	8.65%	9.73%	11.15%	9.42%	9.78%	9.56%	10.28%	10.70%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	5	2	3	5	8	9	15	19						
	% of IP Days	1.29%	0.63%	0.57%	0.38%	1.63%	0.11%	2.73%	0.65%						
	Total # OP Encounters	42	9	12	17	21	25	17	35						
	% of OP Encounters	0.30%	0.06%	0.08%	0.12%	0.14%	0.16%	0.12%	0.25%						
	ED Encounters	60	56	57	56	33	39	41	39						
	% of ED Visits	2.21%	2.43%	2.72%	2.50%	1.51%	1.73%	1.97%	1.78%						
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	[5]# HIV Clinic visits	144	154	157	142	148	144	132	136						
	Cancer Care														
	# Oncology Infusion visits	132	106	125	132	142	141	127	144						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	4,319	4,463	4,229	4,112	4,238	4,900	4,262	4,399						
	# Patient Assistance Prescriptions filled	887	555	448	543	415	494	382	268						
	[4]# HIV prescriptions filled	108	174	N/A	N/A	N/A	N/A	N/A	0						
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# Other prescriptions	3,324	3,734	3,781	3,569	3,823	4,406	3,880	4,131						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	60	30	45	45	45	30	30	30						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

Leonard J. Chabert - Houma, Louisiana			
Operations Milestones	**Accomplishment**	**Impact**	**Date completed**
	Transition completed	All Patient care services remained open with no loss of service to the public. 700+ jobs saved.	Jun-13
	Moved into new Outpatient Rehab service location	Improved access for patients	Oct-13
	Hired 4 New Physicians (Cardiology, Urology, and 2 Primary Care)	Increase patient access and offered new services	Oct-13
	Expanded Urology Service	Urology Clinic Visit increased 37%; Urology Surgical Procedures increased 82%	Dec-13
	LJCMC Hospital and clinics are TJC accredited	Recognized for meeting national guidelines of providing safe and effective care at highest standards	Oct-13
	Increased patient clinic visits	Increased total clinic visits year over year - July thru Dec from 47,000 to 55,000 (16%)	Dec-13
	Instituted same day/walk-in mammography screening	Increased Mammography screening year over year July thru Dec from 2,982 to 3,561 (7%)	Dec-13
	Stabilized the work force	Employee turnover = 8% since the transition.	Dec-13
	Driving Quality Improvement	CAUTI improved 25%; CLABSI improved by 50%; VAP rate improved by 30%; SSI rate improved 45%	Dec-13
	Diabetes Care Management	Decreased patient wait time in admit screening from 58 minutes to 5 minutes	Dec-13
	Relocated Oncology	Improved patient comfort and accessibility by providing all services in a centralized location	Dec-13
	Colonoscopy screening	Increased procedures year over year July thru Dec from 581 to 1,020 (76%) to improve preventative care in the community	Dec-13
	Named Top Performer on Key Quality Measures by TJC for 2012	Heart Attack, Heart Failure, Pneumonia, Surgical Care	Dec-13
Medical Equipment Investments			
$300,000	Two analog mammography units replaced with digital Mammography	Increased accuracy for mammography & Improved quality ($300K)	Dec-13
$22,000	Replaced Lab Cryostat	to replace antiquated equipment to improve diagnostic testing ($22K)	Dec-13
$14,000	Purchased new ECHO Cardiography Reading Station	To improve report turn around time in reading test results ($14K)	Dec-13
$1,300,000	Installation and renovation of 3 new Radiology rooms	To replace antiquated equipment to improve diagnostic testing ($1M)	Dec-13
$230,000	OR Ophthalmology microscope	To replace antiquated equipment and improve patient care ($200K)	Dec-13
$350,000	Urology equipment	Purchased equipment for urology ($350K)	Dec-13
$758,000	Miscellaneous Routine Capital		
Total $2,974,000			
Technology Investments			
$1,200,000	Upgraded network infrastructure	Improved performance and structure for incoming EHR	Jul-13
$3,000,000	Implementing EHR (Go-live 6/29/2014)	Improved access to patient data, meaningful use compliant, and ICD-10 compliant	Jun-14
Total $4,200,000			

Interim LSU Hospital - New Orleans, Louisiana

	Measure	ILH Monthly Avg FY12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	861	623	644	708	670	679	660	683						
	*Total Psychiatric Discharges	106	97	106	93	84	104	97	105						
	Total Discharges	966	720	750	801	754	775	757	788						
	Total observation days	251	310	425	484	347	501	413	556						
	ALOS - Adult/Pediatric	5.31	5.48	6.10	6.07	6.01	6.16	6.06	5.70						
	ALOS - Psychiatric	10.09	9.14	8.75	9.09	10.56	11.83	9.01	11.85						
	Total IP Discharge Days - Adult/Pediatric	4,568	3,417	3,931	4,298	4,024	3,981	4,005	3,907						
	Total IP Discharge Days - Psychiatric	1,065	887	927	845	887	1,195	874	1,249						
	Average Daily Census-Adult and Pedi	149.61	142.16	120.00	139.00	134.00	125.00	139.00	132.00						
	Average Daily Census - Psych	34.25	29.26	28.00	28.00	29.00	38.00	29.00	40.00						
	Outpatient Encounters	20,311	25,545	21,946	22,985	21,311	25,465	20,425	19,802						
	Outpatient Clinic Visits with E&M codes	12,536	13,164	13,684	14,564	13,397	16,582	14,007	13,275						
	*ED Visits	3,953	4,013	5,262	5,273	5,282	5,421	5,348	6,060						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	8.52%	3.67%	5.03%	5.59%	4.43%	5.64%	6.47%	4.22%						
	IP Self Pay	17.18%	14.39%	9.04%	9.09%	7.61%	9.07%	9.64%	9.36%						
	IP Commercial	9.67%	8.55%	7.06%	6.04%	4.88%	4.97%	8.05%	6.38%						
	IP Commercial Medicaid (Bayou Health)	4.62%	9.73%	12.36%	9.00%	9.53%	8.35%	15.70%	16.52%						
	IP Medicaid	47.19%	47.64%	49.20%	53.49%	57.90%	54.62%	46.06%	44.91%						
	IP Medicare	9.14%	10.72%	14.63%	15.27%	14.53%	13.45%	11.51%	15.87%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	3.95%	3.67%	0.00%	1.22%	0.10%	0.85%	1.56%	0.55%						
	Psych Self Pay	29.39%	24.15%	29.43%	19.22%	25.99%	18.57%	31.40%	20.44%						
	Psych Commercial	4.06%	2.98%	0.78%	1.11%	2.44%	1.70%	0.22%	1.08%						
	Psych Commercial Medicaid (Megellan)	9.81%	48.63%	43.58%	32.77%	35.08%	27.20%	20.27%	39.39%						
	Psych Medicaid	35.97%	9.04%	9.18%	21.55%	20.27%	30.23%	31.51%	19.52%						
	Psych Medicare	16.41%	15.21%	16.38%	22.77%	16.08%	21.42%	15.04%	18.97%						
	% Patient Mix Outpatient (OP)														
	OP Free Care	26.12%	10.51%	13.43%	13.63%	13.49%	16.93%	13.81%	14.28%						
	OP Self Pay	15.25%	16.23%	10.52%	10.30%	10.01%	10.46%	10.75%	11.47%						
	OP Commercial	4.70%	4.99%	2.39%	2.43%	2.85%	2.90%	2.80%	3.36%						
	OP Commercial Medicaid (Bayou Health)	5.27%	14.47%	10.65%	9.90%	10.99%	10.20%	15.08%	14.25%						
	OP Medicaid	37.85%	41.26%	48.75%	48.83%	49.54%	41.18%	44.00%	43.59%						
	OP Medicare	9.63%	9.93%	13.28%	12.62%	12.73%	11.89%	12.21%	12.50%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	12.75%	5.93%	4.47%	6.68%	6.29%	7.52%	6.86%	7.62%						
	ED Self Pay	38.13%	29.53%	30.62%	30.12%	32.05%	32.80%	32.78%	30.71%						
	ED Commercial	5.34%	6.38%	3.61%	3.22%	3.03%	3.09%	3.25%	3.45%						
	ED Commercial Medicaid (Bayou Health)	4.47%	13.14%	8.96%	8.76%	9.01%	9.63%	13.32%	12.91%						
	ED Medicaid	26.89%	30.18%	32.65%	34.70%	35.36%	29.38%	30.00%	29.53%						
	ED Medicare	6.22%	8.12%	9.67%	9.71%	9.81%	9.65%	9.61%	12.29%						
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	31	57	40	37	45	43	37	39						
	% of IP Days	4.08%	5.35%	5.24%	4.06%	4.39%	5.67%	2.18%	2.73%						
	Total # OP Encounters	239	744	100	287	160	247	258	280						
	% of OP Encounters	1.17%	2.40%	0.46%	1.27%	0.76%	1.48%	1.37%	1.52%						
	ED Encounters	245	270	238	232	230	233	211	211						
	% of ED Visits	6.19%	6.73%	4.52%	4.40%	4.35%	4.37%	4.00%	3.48%						
	[2]# Telemed visits	325	332												
	% of Telemed visits	1.60%	1.30%												
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits	502	628	919	1032	914	990	835	734						
	Cancer Care														
	# Oncology Infusion visits	323	300	457	464	466	474	422	487						
	Trauma Care														
	Level I Trauma Center (Y/N)	Y	Y	121	110	107	76	51	67						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	8,765	8,393	6,437	6,063	6,063	6,579	5,844	5,869						
	# Patient Assistance Prescriptions filled	5,140	4,140	4,058	3,488	3,342	3,608	2,862	2,820						
	[4]# HIV prescriptions filled	1,790	1,910	1	4	N/A	N/A	N/A	N/A						
	# Offender prescriptions	205	358	460	546	747	441	787	270						
	# Other prescriptions	1,630	1,985	1,918	2,025	1,974	2,530	2,195	2,779						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	90	40	20-25	20-25	20-25	25	25	25						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

Interim LSU Hospital - New Orleans, Louisiana			
Operations Milestones		**Impact**	**Date completed**
	Transition completed		6/24/13
	Converted to automated/barcoded Time and Attendance System	Improved time and attendance capture	6/24/13
	Contracted for Medicaid Application Assistance	Increased patient and offender Medicaid applications	6/24/13
	Opened 9 additional Behavioral Health Beds- DePaul Campus	Increase behavioral health patient access	10/7/13
	Opened 10 ED beds to flex during heavy workload periods Opened an additional 3 ED beds in the main ED Implemented physician triage in the ED during heavy workload periods	Increase ED capacity and patient throughput; decrease ED wait times;	11/11/13
	Opened 10 Additional Acute Care Staffed Beds - 6 West	Increase patient access	12/2/13
	Converted EKG Carts in the ambulatory setting to Wireless	Decrease TAT of EKG readings and reports	Dec-14
	Opened 4 Additional Acute Care Staffed Beds - 6 West	Increase patient access	2/3/14
	Instituted wireless, personnel panic buttons in high risk areas (ED, Radiology, DTD)	To improve staff safety	Feb-14
	Implementation of Clin Trac Software in HIM	Reduce billing delays and unbilled claims, improves accuracy of aggregated data, enables compliance with coding regulations	Feb-14
Capital Investments (>$3,000)			
	7,585.34	Computer - Server	Jun-13
	76,577.04	Public Safety Vehicles	Jun-13
	1,213,705.60	Financial & HR Systems	Jun-13
	38,369.03	Truck (automotive) Van	Aug-13
	12,011.57	Computer - Network attached storage device	Sep-13
	2,520,997.70	Davinci Robotics - Surgical	Sep-13
	26,517.52	Television monitoring - color or B&W	Oct-13
	7,445.55	Table - Obstetrical	Oct-13
	24,336.95	(3) Cytoscopes	Oct-13
	11,107.10	Mailing Machine	Oct-13
	10,245.46	Chair - Office	Oct-13
	34,503.75	(2) Telescopes (microlens)	Oct-13
	44,962.50	Camera - Surgical	Oct-13
	5,981.38	Camera - digital	Nov-13
	26,912.59	Video Conferencing Device	Nov-13
	14,606.00	Computer - Server	Nov-13
	43,760.57	(4) Laryngoscopes	Nov-13
	39,894.00	(4) Laryngoscopes	Nov-13
	12,644.00	Video - Light source	Nov-13
	25,837.80	Omnicell Cabinets - Smart	Nov-13
	23,946.05	Stretcher - Nonhydraulic (wheeled)	Nov-13
	84,818.19	Endoscope washer/disinfector	Dec-13
	19,301.61	Video Printer	Dec-13
	36,061.12	Gastroscope	Dec-13
	19,888.83	Bronchoscope - flexible	Dec-13
	31,826.91	Television receiver	Dec-13

Moss Memorial Health Clinic - Lake Charles, Louisiana

	Measure	WOM Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	80	50												
	*Total Psychiatric Discharges	18													
	Total Discharges	98	50												
	Total observation days	21	21.37												
	ALOS - Adult/Pediatric	4.06	4.02												
	ALOS - Psychiatric	14.59													
	Total IP Discharge Days - Adult/Pediatric	324	201												
	Total IP Discharge Days - Psychiatric	266													
	Average Daily Census-Adult and Pedi	10.78	6.03												
	Average Daily Census - Psych	8.21													
	Outpatient Encounters	7,128	7,718	7,998	8,315	7,767	8,300	7,331	7,105						
	Outpatient Clinic Visits with E&M codes	3,907	4,548	4,916	5,600	6,265	5,587	5,033	5,039						
	*ED Visits	1,982	1,726												
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care	42.55%	72.25%												
	IP Self Pay	11.28%	8.67%												
	IP Commercial	4.60%	3.47%												
	IP Commercial Medicaid (Bayou Health)	0.57%	5.20%												
	IP Medicaid	25.83%	1.73%												
	IP Medicare	14.18%	4.05%												
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	24.08%													
	Psych Self Pay	35.11%													
	Psych Commercial	2.72%													
	Psych Commercial Medicaid (Megellan)	0.00%													
	Psych Medicaid	32.32%													
	Psych Medicare	5.76%													
	% Patient Mix Outpatient (OP)														
	OP Free Care	49.54%	53.33%	57.19%	58.02%	58.19%	55.51%	54.17%	53.06%						
	OP Self Pay	11.78%	12.21%	7.85%	6.33%	7.30%	8.78%	8.93%	10.42%						
	OP Commercial	6.01%	12.85%	5.44%	5.30%	5.63%	6.54%	6.51%	6.38%						
	OP Commercial Medicaid (Bayou Health)	0.74%	1.35%	9.44%	9.30%	9.32%	9.28%	10.05%	10.53%						
	OP Medicaid	14.05%	2.76%	2.75%	3.04%	3.01%	2.73%	2.73%	2.42%						
	OP Medicare	17.28%	17.36%	17.33%	18.02%	16.54%	17.16%	17.61%	17.20%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	45.53%	46.76%												
	ED Self Pay	28.89%	32.27%												
	ED Commercial	4.75%	7.82%												
	ED Commercial Medicaid (Bayou Health)	0.64%	0.64%												
	ED Medicaid	9.42%	2.61%												
	ED Medicare	6.84%	7.07%												
Offender Care	**Offender Care**														
	[1]Total # Inpatient Discharges	1	2												
	% of IP Days	0.99%	4.62%												
	Total # OP Encounters	43	11												
	% of OP Encounters	0.60%	0.14%												
	ED Encounters	78	46												
	% of ED Visits	3.94%	2.67%												
	[2]# Telemed visits														
	% of Telemed visits														
*CEA Core Clinical Services	**HIV Care**														
	# HIV Clinic visits	294	501	214	195	153	382	279	209						
	Cancer Care														
	# Oncology Infusion visits	76	66	80	72	49	59	45	58						
	Urgent Care Visits														
	# Urgent Care visits			997	1146	1304	1332	1222	1503						
	Mental Health HIV														
	# Mental Health HIV Clinc visits			22	22	23	26	24	26						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	7,537	9,001	8,064	7,824	7,159	8,074	7,489	7,722						
	# Patient Assistance Prescriptions filled	3,225	3,013	2,706	2,623	2,394	2,485	2,129	2,009						
	[4]# HIV prescriptions filled	192	602	N/A	N/A	N/A	N/A	N/A	N/A						
	# Offender prescriptions	61	2,295	2,471	2,206	1,885	2,087	1,989	2,251						
	# Other prescriptions	4,059	3,091	2,887	2,995	2,880	3,502	3,371	3,462						
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y						
	Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30						

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

Moss Memorial Health Clinic - Lake Charles, Louisiana	
Specialty Clinics	
	Opened a walk-in, no appointment necessary, Urgent Care Clinic in lieu of ER.
	Reestablished Surgery Clinic in July 2013; 208 surgeries have been performed; Added another provider to the Surgery Clinic in October 2013.
	Started a Breast Health Clinic in July 2013; 16 surgeries have been performed.
	Reestablished GYN surgeries in July 2013 and added four new providers in August; 38 surgeries have been performed.
	Started a Cardiology Clinic in August 2013; 118 patients have been seen & 39 procedures performed.
	Started a Pulmonary Clinic in August 2013; 77 patients have been seen.
	Started a GI Clinic in September 2013; 191 new patients have been seen; Added a new provider in March 2014.
	Started an Orthopedic Clinic in September; 100 patients have been seen & 62 surgeries have been performed.
	Started a Pacemaker Clinic in October 2013; 25 patient devices have been checked.
	Started an ENT Clinic in January 2014; 20 patients have been seen & 10 procedures performed.
	Started a Pedi Clinic in December 2013; 76 patients have been seen & 10 procedures performed
	Opening another Primary Care Clinic in March 2014.
Inpatients	
	Moss physicians are admitting and rounding on patients at the Memorial campus. In 2012 their average inpatient census at Moss was 9.90. In 2013 they averaged 5.73. Since July their average census has been **28-30** patients per day at Memorial.
Waiting List Backlog	
	194 of 194 MRI patients have been scanned. Original backlog number presented was 581 after review by Medical Director it was determined 374 did not require an MRI, no backlog.
	35 of 35 Pulmonology patients have been seen, no backlog.
	1072 of 1384 GI patients have been scoped, 77% complete.

Moss Memorial Health Clinic - Lake Charles, Louisiana	
Emergency Department	
	In 2012 the Moss ER avg. volume/day was 67. Post-transition Urgent Care volume/day is 49. 2012 Memorial ER avg. volume/day was 97. 2013 Memorial ER avg. volume/day was 131/day. 2014 Memorial YTD ER avg. volume is 135/day
Established Local Services Previously Referred Out of Town	
	Electromyography (EMG), Sleep Studies & Nuclear Stress Tests
	Multigated Acquisition Scans (MUGA scan), Hepatobiliary Iminodiacetic Acid Scans (HIDA scan), Bone scans, Outpatient Therapy Rehabilitation, Kidney Biopsies, Outpatient Dialysis
	Cataract surgeries & other procedures through a partnership with The Eye Clinic.
	Working on establishing Hepatology
Other Progress and Positives	
	Implementing Memorial's Employee Service Excellence program.
	Reducing "wait time" to see a provider the same day.
	Attempting to reduce the "no show" rate by implementing daily appointment reminder phone calls.
	Transitioning from the Siemens' computer system to Paragon, increasing bandwidth and permanent data lines, merging medical records systems & establishing appropriate phone lines.
	At Moss Regional a patient qualified as "free care" or "self-pay". A "self-pay" was required to pay the entire bill since they did not meet the "free care" criteria. Memorial established their "Sliding Fee Scale" using the same Moss financial qualifications but allowing "self-pay" patients to receive Memorial's Sliding Scale discount if they qualify.
	A brochure outlying service available at the Moss Memorial Health Clinic was mailed to churches in the 5 parish area and 20,000 Moss patients at their place of residence.
	Reestablished Cafeteria Services, September 3, 2013. Cafeteria services for the first time are available to the public, outpatients and visitors.
	234 of 272 employees laid off by W.O. Moss Regional were employed by Lake Charles Memorial Health System at W.O. Moss Memorial Health Clinic; Post-transition 14 new employees have been hired, 3 Moss Memorial employees have transferred to LCMH and 8 LCMH employees have transferred to Moss Memorial.
	Implemented scanning of Medical Records in November 2013.
	Decreased Patient wait time for registration from an average of 25 minutes pre-transition to 10-15 minutes post transition.

University Health - Conway - Monroe, Louisiana

	Measure	EAC Monthly Avg FY 12	Sep 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges						335	303	338						
	*Total Psychiatric Discharges						65	55	61						
	Total						400	358	399						
	Total observation days						79.37	55.05	65.17						
	ALOS - Adult/Pediatric	6.70					4.14	4.60	4.31						
	ALOS - Psychiatric	14.90					10.94	11.87	12.02						
	Total IP Discharge Days - Adult/Pediatric						1,388	1,393	1,456						
	Total IP Discharge Days - Psychiatric						711	653	733						
	Average Daily Census-Adult and Pedi	62.70					44.77	46.43	46.97						
	Average Daily Census - Psych	23.38					22.94	21.77	23.65						
	Outpatient Encounters						10,466	9,122	8,886						
	Outpatient Clinic Visits with E&M codes	8,881					6,170	5,428	5,453						
	*ED Visits						2,262	2,117	2,546						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care						14.26%	7.22%	13.40%						
	IP Self Pay						9.64%	3.75%	9.26%						
	IP Commercial						5.96%	4.24%	2.27%						
	IP Commercial Medicaid (Bayou Health)						33.87%	39.31%	38.77%						
	IP Medicaid						19.75%	27.85%	20.06%						
	IP Medicare						10.17%	12.01%	12.23%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care						0.28%	4.82%	0.00%						
	Psych Self Pay						28.94%	29.14%	39.34%						
	Psych Commercial						0.99%	0.41%	6.34%						
	Psych Commercial Medicaid (Megellan)						33.33%	27.89%	30.72%						
	Psych Medicaid						14.47%	8.70%	9.52%						
	Psych Medicare						21.99%	29.04%	14.09%						
	% Patient Mix Outpatient (OP)														
	OP Free Care						38.92%	38.12%	34.78%						
	OP Self Pay						6.26%	5.73%	6.03%						
	OP Commercial						10.43%	10.29%	10.43%						
	OP Commercial Medicaid (Bayou Health)						20.73%	22.02%	23.27%						
	OP Medicaid						4.42%	5.69%	5.05%						
	OP Medicare						18.64%	17.13%	17.19%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care						25.70%	26.63%	21.97%						
	ED Self Pay						37.79%	36.73%	41.71%						
	ED Commercial						5.81%	5.23%	5.12%						
	ED Commercial Medicaid (Bayou Health)						15.85%	15.98%	15.33%						
	ED Medicaid						4.81%	5.23%	5.35%						
	ED Medicare						6.47%	7.39%	6.55%						
Offender Care	**Offender Care**														
	Total # Inpatient Discharges						9	6	16						
	% of IP Days						6.36%	5.63%	4.01%						
	Total # OP Encounters						63	93	289						
	% of OP Encounters						0.60%	1.02%	3.26%						
	ED Encounters						81	60	100						
	% of ED Visits						3.57%	2.81%	3.97%						
	# Telemed visits						0	0	0						
	% of Telemed visits						0.00%	0.00%	0.00%						
CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits						242	180	190						
	Cancer Care														
	# Oncology Infusion visits						242	195	234						
	Trauma Care														
	Level I Trauma Center (Y/N)						N	N	N						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled						273	315	313						
	# Patient Assistance Prescriptions filled						235	280	268						
	[4]# HIV prescriptions filled						0	0	0						
	# Offender prescriptions						0	0	0						
	# Other prescriptions						38	35	45						
	Are prescriptions available same day (Y/N)						Y	Y	Y						
	Avg wait time on prescription in minutes						3	3	3						

*Indicates core services

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

++Partnership data reporting began October 1, 2013 (transition date)

Information currently not available or services not applicable

University Health - Shreveport - Shreveport, Louisiana

	Measure	LSU-S Mthly Avg FY 12	Sep 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014
Statistics	Total Adult/Pediatric Discharges	1,596					1471	1419	1516						
	*Total Psychiatric Discharges	97					125	116	117						
	Total	1,693					1596	1535	1633						
	Total observation days						526.76	441.75	472.62						
	ALOS - Adult/Pediatric	5.26					5.05	5.57	5.31						
	ALOS - Psychiatric	6.63					9.03	9.48	9.69						
	Total IP Discharge Days - Adult/Pediatric	8,398					7430	7910	8049						
	Total IP Discharge Days - Psychiatric	646					1129	1100	1134						
	Average Daily Census-Adult and Pedi	273.58					239.68	263.67	259.65						
	Average Daily Census - Psych	46.10					36.42	36.67	36.58						
	Outpatient Encounters						34847	30011	28683						
	Outpatient Clinic Visits with E&M codes	23,113					17619	15446	14319						
	*ED Visits						5540	5360	5848						
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**														
	IP Free Care						6.81%	5.90%	5.65%						
	IP Self Pay						19.60%	21.02%	23.15%						
	IP Commercial						16.77%	15.80%	17.72%						
	IP Commercial Medicaid (Bayou Health)						32.83%	32.39%	29.32%						
	IP Medicaid						6.12%	5.85%	7.89%						
	IP Medicare						16.84%	17.58%	14.85%						
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care						1.16%	1.47%	3.88%						
	Psych Self Pay						30.19%	29.62%	31.81%						
	Psych Commercial						4.27%	5.61%	1.76%						
	Psych Commercial Medicaid (Megellan)						38.56%	30.54%	36.12%						
	Psych Medicaid						0.62%	0.00%	3.17%						
	Psych Medicare						25.20%	32.01%	23.00%						
	% Patient Mix Outpatient (OP)														
	OP Free Care						22.30%	22.29%	22.77%						
	OP Self Pay						12.25%	12.15%	12.39%						
	OP Commercial						13.67%	13.89%	13.69%						
	OP Commercial Medicaid (Bayou Health)						29.04%	29.48%	28.99%						
	OP Medicaid						4.31%	4.04%	3.94%						
	OP Medicare						17.59%	17.01%	16.81%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care						13.14%	11.97%	11.21%						
	ED Self Pay						35.69%	35.09%	37.29%						
	ED Commercial						8.45%	8.42%	8.66%						
	ED Commercial Medicaid (Bayou Health)						25.66%	27.16%	27.46%						
	ED Medicaid						3.40%	3.33%	2.74%						
	ED Medicare						10.95%	10.92%	9.89%						
Offender Care	**Offender Care**														
	Total # Inpatient Discharges						20	26	29						
	% of IP Days						1.03%	1.46%	1.42%						
	Total # OP Encounters						292	338	402						
	% of OP Encounters						0.84%	1.13%	1.40%						
	ED Encounters						151	167	161						
	% of ED Visits						2.72%	3.12%	2.76%						
	# Telemed visits						0	0	0						
	% of Telemed visits						0.00%	0.00%	0.00%						
*CEA Core Clinical Services	**HIV Care**														
	# HIV Outpatient Clinic visits						361	304	265						
	Cancer Care														
	# Oncology Infusion visits						370	295	259						
	Trauma Care														
	Level I Trauma Center (Y/N)						N	N	N						
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled						805	642	604						
	# Patient Assistance Prescriptions filled						391	282	257						
	[4]# HIV prescriptions filled						210	157	217						
	# Offender prescriptions						69	70	0						
	# Other prescriptions						135	133	130						
	Are prescriptions available same day (Y/N)						Y	Y	Y						
	Avg wait time on prescription in minutes						N/A	N/A	N/A						

*Indicates core services

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

++Partnership data reporting began October 1, 2013 (transition date)

Information currently not available or services not applicable

	Measure	Definition
Statistics	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	[3]Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	[3]Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	*ED Visits	Total number of visits to the emergency department. Emergency outpatients can be admitted to the inpatient areas of the hospital, but they are still counted as emergency visits and subsequently as inpatient discharge. Exclude LWBS.
Offender Care	[1]Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	[2]# Telemed visits	The total number of offender patient visits for telemedicine services.
	% of Telemed visits	The percentage of offender patient telemedicine visits to offender OP clinic visits.
*Core Clinical Services	[5]# HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	[4]# HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
	Avg wait time on prescription in minutes	The number of minutes that a perscription is ready from drop off to patient pick up.

*Indicates core services
[1]Offender admits were used in place of discharges for baseline
[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13
[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.
[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.
[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code
Information currently not available or services not applicable

	Measure	Definition
Percent Patient Mix by Service	**% Patient Mix Inpatient (IP)**	
	IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days.
	IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
	IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Psychiatry (Psych)	
	Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days.
	Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
	Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Outpatient (OP)	
	OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits.
	OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
	OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Emergency Dept (ED)	
	ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits.
	ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
	ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

*Indicates core services

[1]Offender admits were used in place of discharges for baseline

[2]Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

[3]Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

[4]# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

[5]LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

HOSPITAL PARTNER HIRING FOR TRANSITION

Children's Medical Center – Interim LSU Public Hospital (New Orleans)

- 1,574 employees laid off 6/24/13 (includes full-time and part-time employees). *1,037 Classified.*
- 413 retired from state service (may have also accepted offer)
- 9 transferred to other state agency
- 1,930 employees accepted employment offers from Children's (187 declined offers)
- 1,941 total employees hired

Lafayette General Medical Center - University Medical Center (Lafayette)

- 566 employees laid off 6/24/13 (includes full-time and part-time employees). *315 Classified.*
- 153 retired from state service (may have also accepted offer)
- 5 transferred to other state agency
- 512 offers made by Lafayette General and 494 were accepted
- 609 total employees hired

Lake Charles Memorial - WO Moss (Lake Charles)

- 272 employees laid off 6/24/13 (includes full-time and part-time employees). *155 Classified.*
- 56 retired from state service (may have also accepted offer)
- 5 transferred to other state agency
- 234 accepted offers from Lake Charles Memorial (241 offers made)
- 252 total employees hired/transferred from Lake Charles Memorial*

Terrebonne/Ochsner – Chabert (Houma)

- 621 employees laid off 6/24/13 (includes full-time and part-time employees). *378 Classified.*
- 169 retired from state service (may have also accepted offer)
- 4 transferred to other state agency
- 734 accepted offers from Ochsner (764 offers made)
- 741 total employees hired

OLOL – Baton Rouge

- 693 laid off April 15, 2013 (including full-time and part-time employees). *322 Classified.*
- 58 retired from state service (may have also accepted offers)
- 11 transferred to other state agency
- 338 accepted offers from OLOL
- 467 total employees hired*

OLOA – Bogalusa

- 544 subject to layoff effective 3/17/14 (full-time and part-time employees) *334 Classified*
- 50 retiring from state services (49 accepted offers from OLOA)
- 555 employees (both state and contracted employees) offered positions. Acceptance total pending

Biomedical Research Foundation – Shreveport (University Health Shreveport)

- 2,611 laid off October 1, 2014 (full-time and part-time employees) *2,048 Classified*
- 540 retired from state service (may have also accepted offers)
- 1 transferred to another state agency
- 2,000 accepted offer from University Health Shreveport/BRF
- 150 accepted offers from Conifer
- 163 accepted offers from Sodexo
- 2,345 total employees hired by University Health Shreveport/BRF

Biomedical Research Foundation – Monroe (University Health Monroe)

- 651 laid off October 1, 2014 (full-time and part-time employees) *510 classified*
- 155 retired from state service (may have also accepted offers)
- 465 accepted offer from University Health Monroe (BRF)
- 43 accepted offers from Conifer
- 40 accepted offers from Sodexo
- 600 total employees hired by University Health Monroe

Note:
*Fewer employees were needed after the transition due closure of a facility (Moss/EKL); duplication of services already performed by existing partner staff; elimination of management levels and/or staff to patient ratio efficiencies.

February, 2014

LOUISIANA MEDICAID PROGRAM

Public - Private Partnership DHH Payments - SFY 2014

Provider	Details	Act 14 Budget	Payments *	Remaining Budget
Bogalusa (Wash/St. Tamm) Transition: 01/01/2014	Public Claims	3,297,765	1,321,257	1,976,508
	Public UCC	10,558,827	8,447,062	2,111,765
	Private Claims	2,205,259	0	2,205,259
	Private Title XIX - UPL	6,456,593	0	6,456,593
	Private UCC	11,500,822	0	11,500,822
	Bogalusa Totals	**$34,019,266**	**$9,768,319**	**$24,250,947**
Houma (LJ Chabert) Transition: 06/24/2013	Public Claims	0	793,711	(793,711)
	Public UCC	0	0	0
	Private Claims	4,316,181	1,995,025	2,321,156
	Private Title XIX - UPL	64,636,283	41,314,761	23,321,522
	Private UCC	46,782,266	40,766,631	6,015,635
	Houma Totals	**$115,734,730**	**$84,870,128**	**$30,864,602**
Baton Rogue (Earl K Long) Transition: 04/15/2013	Public Claims	0	954,340	(954,340)
	Public UCC	0	0	0
	Private Claims	51,370,095	23,620,586	27,749,509
	Private Title XIX - UPL	90,870,538	50,101,898	40,768,640
	Baton Rouge Totals	**$142,240,633**	**$74,676,824**	**$67,563,809**
New Orleans (ILH) Transition: 06/24/2013	Public Claims	0	5,983,182	(5,983,182)
	Public UCC	0	0	0
	Private Claims	47,074,986	8,851,235	38,223,751
	Private Title XIX - UPL	68,000,702	51,067,113	16,933,589
	Private UCC	190,864,084	190,693,553	170,531
	New Orleans Totals	**$305,939,772**	**$256,595,083**	**$49,344,689**
Lafayette (Univ Med Cntr) Transition: 06/24/2013	Public Claims	0	397,790	(397,790)
	Public UCC	0	0	0
	Private Claims	14,956,599	2,532,454	12,424,145
	Private Title XIX - UPL	46,095,580	46,095,580	0
	Private UCC	50,140,354	45,953,341	4,187,013
	Lafayette Totals	**$111,192,533**	**$94,979,165**	**$16,213,368**
Lake Charles (WO Moss) Transition: 06/24/2013	Public Claims	6,653,212	136,594	6,516,618
	Public UCC	7,379,322	0	7,379,322
	Private Claims	7,776,650	7,332,350	444,300
	Private Title XIX - UPL	3,500,213	0	3,500,213
	Private UCC	24,112,982	26,485,238	(2,372,256)
	Lake Charles Totals	**$49,422,379**	**$33,954,182**	**$15,468,197**
Monroe (EA Conway) Transition: 10/01/2013	Public Claims	1,369,291	4,850,512	(3,481,221)
	Public Title XIX - UPL	0	0	0
	Public UCC	9,990,018	6,976,185	3,013,833
	Private Claims	4,130,709	0	4,130,709
	Private UCC	33,709,982	25,370,983	8,338,999
	Monroe Totals	**$49,200,000**	**$37,197,680**	**$12,002,320**
Alexandria (Huey P. Long) Transition: 07/01/2014	Public Claims	1,416,931	1,023,564	393,367
	Public UCC	5,980,788	9,264,226	(3,283,438)
	Private Claims	1,331,505	0	1,331,505
	Private UCC	43,816,580	15,235,774	28,580,806
	Alexandria Totals	**$52,545,804**	**$25,523,564**	**$27,022,240**
Shreveport (LSU-HSC) Transition: 10/01/2013	Public Claims	8,025,000	21,321,585	(13,296,585)
	Public UCC	66,302,883	36,067,462	30,235,421
	Private Claims	24,075,000	0	24,075,000
	Private UCC	152,025,000	122,433,173	29,591,827
	Shreveport Totals	**$250,427,883**	**$179,822,220**	**$70,605,663**
	Overall Totals	**$1,110,723,000**	**$797,387,165**	**$313,335,835**

* Payments made as of 01/27/14.