

Attachment B.10.a
Personnel Roster



Personnel Roster
WellCare of Louisiana, Inc.

RFP Title	WellCare Title	Employee Name	Reporting Structure Department	Reporting Structure Name	100% Louisiana	If not, what else?
Administrator/CEO/COO	President	Lyle Luman	South Division	Jesse Thomas	Yes	
Medical Director/CMO	Field Medical Director	To Be Hired	President, Louisiana	President, Louisiana	Yes	
Chief Financial Officer/CFO	Director, Finance	To Be Hired	President, Louisiana	President, Louisiana	Yes	
Compliance Officer	Corporate Compliance Liaison	To Be Hired	Corporate Compliance	Michael Yount	Yes	
Grievance System Manager	Supervisor, Appeals and Grievances	To Be Hired	Mgr, Field Provider Services	Mgr, Field Provider Services	Yes	
Business Continuity Planning and Emergency Coordinator	Regulatory Affairs Specialist	To Be Hired	Regulatory Affairs	Thomas Kyle Godfrey	Yes	
Contract Compliance Officer	Director, State Regulatory Affairs	Thomas Kyle Godfrey	President, Louisiana	President, Louisiana	Yes	
Quality Management Coordinator	Director, Quality Improvement	To Be Hired	Corporate Quality	Dr. Bernie Cohen	Yes	
Performance/Quality Improvement Coordinator	QI Project Manager	To Be Hired	Corporate Quality	Director, Quality	Yes	
Maternal Child Health/EPSTD Coordinator	QI Project Manager	To Be Hired	Corporate Quality	Director, Quality	Yes	
Medical Management Coordinator	Director, Field Service Coordination	To Be Hired	President, Louisiana	President, Louisiana	Yes	
Provider Services Manager	Provider Relations Manager	To Be Hired	President, Louisiana	President, Louisiana	Yes	
Member Services Manager	Director, Customer Service	Jason Bollent	Corporate Member Services	William McKinney	No	Jason manages a customer services organization that supports all of WellCare's health plans. His Louisiana work load will be determined by our CCN-P membership.



RFP Title	WellCare Title	Employee Name	Reporting Structure Department	Reporting Structure Name	100% Louisiana	If not, what else?
Claims Administrator	Manager, Claims	LaSheka Robinson	Corporate Contract Operations	Lisa Sells	No	LaSheka manages a claims organization that supports multiple states. Her Louisiana workload will be dependent upon the GSAs awarded and the number of providers in those areas.
Provider Claims Educator	Mgr, Field Provider Services	To Be Hired	President, Louisiana	President, Louisiana	Yes	
Case Management Administrator/Manager	Director, Field Service Coordination	To Be Hired	Louisiana Health Services	Field Medical Director	Yes	
Information Management and Systems Director	Sr. Director, IT	Chuck Beeman	Corporate Information Technology	Mark Lantzy	No	Responsible for IT and Encounters for all WellCare expansion.
Prior Authorization Staff	Prior Authorization Staff	Blend of new and existing staff	Corporate Health Services	Dr. Kirk Cianciolo	No	Prior authorization staff supports more than one state.
Concurrent Review Staff	Concurrent Review Staff	Blend of new and existing staff	Corporate Health Services	Dr. Kirk Cianciolo	No	Concurrent Review staff supports more than one state.
Clerical and Support Staff	Administrative Assistant	To Be Hired	Louisiana Operations	President, Louisiana	Yes	
Provider Services Staff	Internal and External PR Staff	To Be Hired	Louisiana Operations	President, Louisiana	Yes	
Member Services Staff	Member Services Staff	Blend of new and existing staff	Corporate Member Services	William McKinney	No	Member Services staff supports more than one state.
Claims Processing Staff	Claims Processing Staff	Blend of new and existing staff	Corporate Contract Operations	Jai Pillai	No	Claims processing staff supports more than one state.
Encounter Processing Staff	Encounter Processing Staff	Blend of new and existing staff	Corporate Information Technology	Mark Lantzy	No	Encounter processing staff supports more than one state.
Case Management Staff	Regional Care Teams	To Be Hired	Louisiana Health Services	Field Medical Director	Yes	