

Project Name:	EPSDT Work Plan	Project Sponsor(s)	Angela Olden, Peter Lambousy	Business Owner	Peter Lambousy, Adriene Gill	Completed	On Target/ On Going	Issues/ On Hold	Major Issues
Reporting Period:	EPSDT Work Plan 2014					Blue	Green	Yellow	Red

Project Purpose: Improve EPSDT Screening rates for Children ages 0-21 - W15, W34, AWC, CIS, IMA

Goals: ≥ 80% EPSDT screening rate as required per State Contract

Activities and Key Deliverables	Business Owner(s)	Expected Start Date	Expected Completion Date	Status as of 01/01/14
Overall Program				
Child Well Visit from 0-15 months of life (W15)				
Interventions				
Run report identifying high volume PCPs (Peds, Family Med, Internal Med)	Mamiel Mcmichael/Quanetta Davenport	2/20/2014	2/28/2014	On Target
Run report from claims data to determine high volume OB/GYN providers	Mamiel Mcmichael/Quanetta Davenport	2/20/2014	2/28/2014	On Target
Evaluate Clinic Days PNP	Adriene Gill/Peter Lambousy/Angela Olden/Kevin Campbell	2/28/2014	7/1/2014	On Going
Update all manuals, educational tools, and training documents to reflect current information	Adriene Gill, Peter Lambousy, Angela Olden, Kevin Campbell	2/1/2014	12/31/2014	On Going
Deliver EPSDT Toolkit and A-Tips to high volume Pediatric Providers	Adriene Gill/Peter Lambousy	3/1/2014	12/31/2014	On Going
Child Well Visit from ages 3, 4, 5, and 6 (W34)				
Interventions				
Email Pre-Service Report to all Providers	Adriene Gill/Peter Lambousy	1/15/2014	12/31/2014	On Target
Provide A-Tips on Well Child Visits and Immunizations mail-outs	Adriene Gill/Peter Lambousy	4/1/2014	12/31/2014	On Going
Deliver EPSDT Toolkit, Pre-Service Report, HEDIS Desktop Measures, Missed Ops Report to MDs	Adriene Gill/Peter Lambousy	3/1/2014	12/31/2014	On Going
Make outbound calls at plan level to members on the Missed Ops Report	Adriene Gill/Peter Lambousy	7/1/2014	12/15/2014	On Going
Send Postcards to members that were not reached by phone	Adriene Gill/Peter Lambousy	TBD		On Hold
Adolescent Well Child Visit (AWC)				
Interventions				
Email Pre-Service Report to all Providers	Adriene Gill/Peter Lambousy	15th day of month	12/31/2014	On Target
Provide A-Tips on Well Child Visits and Immunizations during Provider Visits/Clinic Days	Adriene Gill/Peter Lambousy	As scheduled	12/31/2014	On Going
Deliver EPSDT Toolkit, Pre-Service Report, HEDIS Desktop Measures, Missed Ops Report to MDs	Adriene Gill/Peter Lambousy	Monthly	12/31/2014	On Target
Make outbound calls at plan level to members on Preservice Well Child Exams	Adriene Gill/Peter Lambousy	7/1/2014	12/15/2014	On Target
Developing school based wellness initiative (EPSDT) with Dr. Wallace	Peter Lambousy/ Marcus Wallace	6/2/2014	7/2/2014	On Going
Send Postcards to members that were not reached by phone (Evaluated by Communications Team)	Adriene Gill/Peter Lambousy	TBD		On Hold
Childhood Immunizations (CIS)				
Interventions				
Mail Immunization Periodicity A-Tip to members via Member Newsletter Articles (welcome packet)	Adriene Gill/Peter Lambousy	2/1/2014	2/1/2014	On Target
Ipod Touch Initiative to all qualified EPSDT members	Adriene Gill/Peter Lambousy	11/15/2013	12/15/2014	On Target
Plan/Coordinate Amerigroup signature back-to-school and immunizations awareness events	Adriene Gill/Peter Lambousy	4/1/2014	5/30/2014	On Target
Partner with DHH and OPH for School-Based Clinic healthcare services reporting	Peter Lambousy	3/31/2014	3/31/2014	On Target
Partner with BREC, YMCA, Boys & Girls Club to develop health education events	Peter Lambousy	1/6/2014	12/31/2014	On Going
Immunizations for Adolescents (IMA)				
Interventions				
Mail Immunization Periodicity A-Tip to members via Member Newsletter Articles	Adriene Gill/Peter Lambousy	2/1/2014	2/1/2014	On Target
Deliver EPSDT Toolkit, Pre-Service Report, HEDIS Desktop Measures, Missed Ops Report to MDs	Adriene Gill/Peter Lambousy	1/6/2014	12/31/2014	On Going
Automated Calls through Eliza and/or Televox as service reminders	Adriene Gill/Peter Lambousy	4/15/2014	12/15/2014	On Going

Activities and Key Deliverables	Business Owner(s)	Expected Start Date	Expected Completion Date	Status as of 01/01/14
Yearly Birthday cards as service reminders	Corporate	1/1/2014	12/31/2014	On Going
Partner with Parish school systems to attend events to provide education	Peter Lambousy	4/30/2014	3/1/2014	On Target
Evaluation (EVAL) non-measure				
Calls: Compare rate of member's reached vs. rate of members not reached to evaluate effectiveness of	Adriene Gill/Peter Lambousy	8/1/2014	Month's end	On Target
Survey provider offices that participated in clinics for feedback and suggestions, to add to barrier analysis	Adriene Gill/Peter Lambousy	8/1/2014	Month's end	On Target
Complete barrier analysis and plan for how to overcome barriers	Adriene Gill/Peter Lambousy	8/1/2014	Month's end	On Target
Do a post mortem of project at year end: What went well, what didn't go well, suggested improvements	Adriene Gill/Peter Lambousy	12/15/2014	12/31/2014	On Target
Projects for next year and develop budget.	Adriene Gill/Peter Lambousy	6/1/2014	8/1/2014	On Target
Provider Education (PE) non-measure				
QM training on the POD approach to provider education and reporting tools	Angela Olden	5/13/2014	5/31/2014	On Target
Go live for QM Nurses access to provider reports	Angela Olden	5/13/2014	5/30/2014	On Target
QM Nurses receive POD assignments	Angela Olden, Deb Junot	5/15/2014	5/30/2014	On Target
POD visits to 63 high volume providers defined as 500 or greater members	Angela Olden, Kevin Campbell	5/13/2014	12/31/2014	On Target
QM to join facility level JOCs	Angela Olden, Kevin Campbell	5/1/2014	5/1/2014	On Target
PR/QM initial round of facility level JOCs	Angela Olden, Kevin Campbell	5/1/2014	6/30/2014	On Target
Re-configure current QM Medical Record Review model to align with POD approach	Angela Olden, Deb Junot	5/15/2014	5/30/2014	On Target
All Measures Interventions (AMI) non-measure				
Associate training and access to the MPOS system to log outbound calls	Adriene Gill	5/15/2014	5/20/2014	Completed
Utilization of available reports through MPOS to evaluate productivity	Adriene Gill	5/15/2014	Month's end	On Target
Associate go live on MPOS to record appropriate activities including outbound calls	Adriene Gill	5/15/2014	12/15/2014	On Target
Developing uniform multi-use packet for all community events.	Adriene Gill	5/15/2014	7/2/2014	On Target
				On Target
				On Target
				On Target