September 25, 2014

Mary Fuentes
Department of Health and Hospitals
Division of Contracts and Procurement Support
628 N 4th Street, 5th Floor
Baton Rouge, LA 70802

RE: Response to DHH's Request for Proposals (RFP) 305PUR-DHHRFP-BH-MCO-2014-MVA for Bayou Health Managed Care Organizations

Dear Ms. Fuentes:

Amerigroup Insurance Company (Amerigroup) is pleased to submit a proposal in response to RFP 305PUR-DHHRFP-BH-MCO-2014-MVA, issued by the Louisiana Department of Health and Hospitals (DHH) on July 28, 2014, for Bayou Health Managed Care Organizations.

As requested, we have provided one original and two additional hard copies of our proposal response, along with two flash drives containing electronic copies of our response. Since our response contains confidential information, we have also provided a redacted hard copy and redacted electronic copy on flash drive, both clearly marked as "REDACTED COPY," as directed in RFP Section 22.13.

As a Managed Care Organization currently administering healthcare services statewide for Medicaid enrollees participating in the Bayou Health program, we appreciate the opportunity to continue our partnership with the State. We look forward to helping DHH achieve the 14 outcome goals outlined in RFP Section 1.2.2, including but not limited to improved coordination of care, better health outcomes, improved access to essential specialty services, greater accountability for the dollars spent, and a more financially sustainable system.

Through the Bayou Health Program, we believe Medicaid coordinated care will continue to help shift health care in Louisiana in the direction of better health by continuing to ensure every Louisianan has access to a physician through a coordinated system of care and a true medical home.

Thank you for your consideration of our proposed solution. Should you have any questions, please contact me by phone at (504) 836-8854, or email me at Sonya.Nelson@amerigroup.com.

We look forward to speaking with you.

Sincerely,

Sonya Nelson
Plan President and Chief Executive Officer
Amerigroup Louisiana, Inc.

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