

Case Management



One-on-one help for you.



Healthy is a way of life.™

Call 1-866-595-8133 (TDD/TTY 1-877-285-4514) with your health question.

Special healthcare based on your needs.

What is Case Management?

Case Management is one-on-one help for a specific health condition or issue. It is designed to help members be as healthy as possible and provides special support and services such as education about lifestyle changes, home care or connecting to a community resource for ongoing assistance.

Should I be in Case Management?

Do you suffer from a chronic illness such as Asthma or Diabetes? Are you at risk for Sickle Cell Anemia or HIV/AIDS or any other serious condition? Do you have a child with special needs? If so, our Case Management team is here for you and ready to help.

Who is your Case Manager?

Your **Case Manager** works closely with you to plan your healthcare goals and the steps you need to take in order to achieve them.

Our **Case Management** teams are:

Registered Nurses (RN)

Licensed Social Workers (LSW)

MemberConnections® Representatives

Want to know if Case Management can help you?

Call Member Services at **1-866-595-8133** (TDD/TTY 1-877-285-4514) and they will be happy to assist you. Our nurses speak English and Spanish. But if you speak a different language, just ask for a translator.



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Call Monday-Friday, 7 a.m. to 7 p.m. (Central)

Toll Free: **1-866-595-8133**

TDD/TTY (deaf and hearing loss number):

1-877-285-4514

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