



QTSO MEMORANDUM

MEMO

NUMBER: 2015-019

TO: QIES State Coordinators

CC: CMS Central and Regional Office Contacts

FROM: Dave Halblom, QIES Technical Support Office

DATE: February 25, 2015

SUBJECT: QIES System Outage – February 26, 2015

There will be an outage of all of the QIES Systems at the GDIT – West Des Moines location on Thursday, February 26th, from 7:00 p.m. (CST) until approximately 8:30 p.m. (CST).

This will affect the Puerto Rico and Virgin Island production systems as well as the primary DNS server for all state QIES servers. During this time you may experience an inability to connect to any QIES systems nationwide.

If you have any questions concerning this information, please contact the QTSO Help Desk at help@qtso.com or 1 (888) 477-7876.