



## QTSO MEMORANDUM

**MEMO**  
**NUMBER:** 2015-015  
**TO:** QIES State Coordinators  
**CC:** CMS Central and Regional Office Contacts  
**FROM:** Jack Williams, CMS  
**DATE:** February 13, 2015  
**SUBJECT:** 2015 QIES Downtime Schedule

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The QIES Downtime Schedule for 2015 is shown below. The schedule is also available on the QTSO website at <https://www.qtso.com/vendor.html>, and on the QTSO Calendar at <https://www.qtso.com/state/stsprtdownload.php>. If changes to the schedule occur, additional memos will be sent.

### **January 23, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, January 23rd and ends at 6:00 a.m. (ET) on Monday, January 26th.

### **February 20, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, February 20th and ends at 6:00 a.m. (ET) on Monday, February 23rd.

### **March 20, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, March 20th and ends at 6:00 a.m. (ET) on Monday, March 23rd.

### **April 17, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, April 17th and ends at 6:00 a.m. (ET) on Monday, April 20th.

### **May 15, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, May 15th and ends at 6:00 a.m. (ET) on Monday, May 18th.

### **June 26, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, June 26th and ends at 6:00 a.m. (ET) on Monday, June 29th.

### **July 17, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, July 17th and ends at 6:00 a.m. (ET) on Monday, July 20th.

### **August 21, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, August 21st and ends at 6:00 a.m. (ET) on Monday, August 24th.

**September 18, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, September 18th and ends at 6:00 a.m. (ET) on Monday, September 21st.

**October 16, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, October 16th and ends at 6:00 a.m. (ET) on Monday, October 19th.

**November 20, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, November 20th and ends at 6:00 a.m. (ET) on Monday, November 23rd.

**December 11, 2015**

Systems Maintenance downtime begins at 8:00 p.m. (ET) on Friday, December 11th and ends at 6:00 a.m. (ET) on Monday, December 14th.

If you have any questions concerning this information, please contact the QTSO Help Desk at [help@qtso.com](mailto:help@qtso.com) or 1 (888) 477-7876.